Can I keep my existing number?

General Phone FAQs · https://www.bluestreamfiber.com/support/can-i-keep-my-existing-number/

Yes, in most cases you can keep your existing phone number. This means that you will continue to receive calls from your family and friends without having to notify them of a new telephone number. We do need to verify the availability for transferring your existing phone number before you can use it with Blue Stream Fiber service. You also have the option to receive a brand new number from Blue Stream.

In order to process your phone number porting request, Blue Stream Fiber will need the active phone number you are looking to port, your account number with your previous provider, a recent bill, and/or the pin number you have on file with them. If the account information on file with your previous provider is different than the account information on file with us (such as contact name or address), please let us know.

Failure in providing us with this information will result in a rejected port. As always, please DO NOT cancel your phone service with your previous phone provider until your Blue Stream Fiber phone service is successfully installed.