Under which circumstances would my 911 service stop working besides being disconnected by the cable company or stand-by battery backup failure during a power outage?

911 · https://www.bluestreamfiber.com/support/under-which-circumstances-would-my-911-service-stop-working-besides-being-disconnected-by-the-cable-company-or-stand-by-battery-backup-failure-during-a-power-outage/

- Any changes you make to the Blue Stream Digital Phone equipment without first notifying Blue Stream may cause your Digital Phone service, including 911 service, to fail. Please notify Blue Stream Fiber before making any changes to your equipment. Also, other circumstances such as network issues could affect your 911 service. A few reasons that your 911 service would stop working are:
- If you move the Blue Stream Phone equipment to a different address without first notifying Blue Stream of the move.
- If you move the Blue Stream Phone equipment to a different location within the residence from the initial installation.
- If the Blue Stream Phone equipment fails or is not configured properly.
- If there is a problem with network facilities, including network congestion, network/equipment/power failure, or another technical problem.