Why isn’t my remote control working?

Video FAQs · https://www.bluestreamfiber.com/support/why-isnt-my-remote-control-working/

The remote is set up and paired to your Set-Top box during installation. If your remote stops working, try replacing the batteries. If that doesn’t solve the problem, try re-pairing the remote with the Set-Top box by pressing and holding the TiVo button and BACK buttons simultaneously until the activity light illuminates. Release the buttons; the activity light will flash slowly, then flash quickly five times.