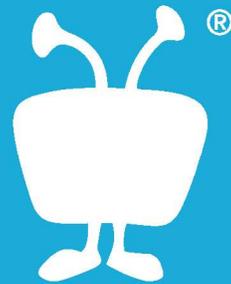


Welcome to  
TiVo<sup>®</sup>  
Experience 4



***Blue Stream*** 

# TIVO REMOTE CONTROL

**TiVo icon:** Displays the TiVo Central screen

**TV Pwr:** Turns TV on/off

**Input:** Changes the TV input source

**Back:** Displays the previous screen

Arrow buttons (on **OK** wheel): Used to navigate the on-screen menus and guides

**Vol:** Turns the volume up/down

**Mute:** Turns audio on/off

**Rewind (<<):** Rewinds the current program. Press repeatedly for three different speeds

**Pause (||):** Pauses the current program

**Replay** (twist arrow): Repeats the previous 8 seconds of program. Press and hold to jump to start of program

**On Demand:** Displays the VOD Options screen. (This button is not functioning at this time see page 6 for On Demand Access)

**Thumbs Up** or **Thumbs Down** icons: Rates programs, collections, and video providers for TiVo Suggestions

**NETFLIX:** Displays the NETFLIX screen

**A, B, C,** and **D** buttons: Used to sort and filter views

**Clear:** Removes the Guide or Info banner from view and deletes titles from My Shows or To Do list



**Live TV:** Displays Live TV

**i:** Displays or hides Info banner

**OK/Select:** Makes a selection, confirms choice in Live TV, or displays the Mini Guide

**Exit:** Closes the current screen

**Ch:** Changes channel and moves up/down through the Guide

**Magnifier Icon:** Goes to the Search screen.  
**Blue Microphone Button:** If available, press to issue voice commands.

**Guide:** Displays the list of programs. Press again to display filtered views

**Red dot:** Records current program or schedules recording of a program selected in the Guide

**Play (>):** Plays a recorded program

**Fast Forward (>>):** Fast-forwards current program. Press repeatedly for three different speeds

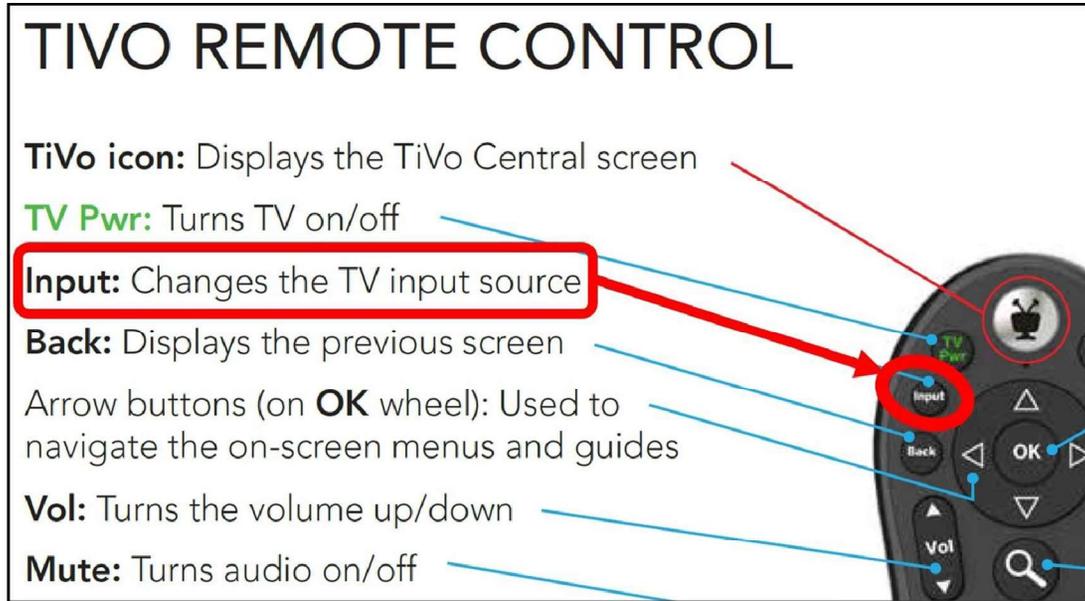
**Advance (>|):** Moves current program forward in 30-second jumps. Press and hold to go to end of program

**Number buttons (0-9):** Choose channel

**Enter/Last:** Displays previous Live TV channel

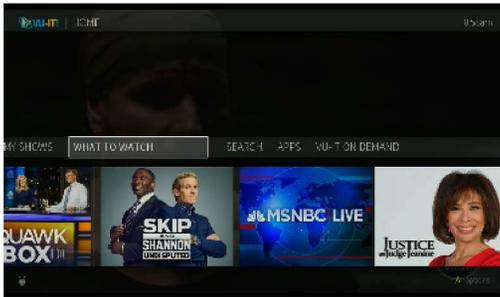
# HELP! MY TV SAYS "NO SIGNAL" OR IS JUST BLANK

The most common call into our call center is when a TV screen goes blank or says "No Signal." This happens when the 'Input' button on the remote control is accidentally pressed. The input button is located on the upper left hand side between the power button and the back button.



The input button controls the input selection on your TV set. When it is accidentally pressed the TV thinks that you no longer want to watch your Cable/TiVo and changes to the next input, which is blank. To fix the problem of your TV going black or showing the "No Signal" message simply press the input button again. You may have to press the input button multiple times as it may take a few times to cycle back to the correct input that has your Cable/TiVo. (Please be sure to wait 10 seconds between each press to ensure that the TV has enough time to sync up with the TiVo.)

# TiVo CENTRAL IS YOUR STARTING POINT FOR JUST ABOUT EVERYTHING!



The TiVo Central screen is the starting point for just about everything you do with your DVR or TiVo Mini. From the TiVo Central screen, you can see a list of your recordings, find new shows to watch, and more.

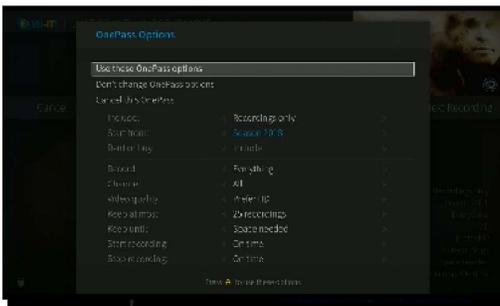
To get to the TiVo Central screen from live TV or any TiVo screen, just press the TiVo button  at the top of your TiVo remote control. Use the UP , DOWN , LEFT , and RIGHT  arrows on the remote to move around, then press the SELECT button  on an option that interests you.

## HOW TO RECORD



Simply press RECORD  to record the show you're watching, or from the guide select a show and press RECORD . To record all episodes of a specific show, find the show you want to record, then select Create a OnePass on bottom of the screen. To customize your OnePass highlight and select Options.

## HOW TO WATCH YOUR RECORDED SHOWS



All of your recordings are found in the My Shows list. To get to the My Shows list from any menu screen or from live TV, just press the TiVo button  twice. (Just press it once if you're already on the TiVo Central screen.)

Highlight a title and press the SELECT button to open an information screen where you'll be able to play, delete, or get more information about the show.

## HOW TO DELETE RECORDED SHOWS

Step 1: Highlight any show in the My Shows list.

Step 2: Press the CLEAR button .

Note: Deleting a show on your TiVo Mini will delete it from the host DVR

## TO WATCH LIVE TV

Step 1: Turn on your TV using the TV Power Button .

Step 2: If your TV does not show Live TV or the TiVo Guide make sure the green light is lit on the front of the box, if not press the power button on the front left corner.

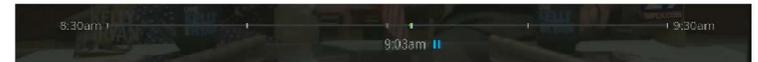
Step 3: To get to live TV from a recording or any TiVo screen press the LIVE TV button .



## HOW TO PAUSE/FAST FORWARD/REWIND/PLAY

- **PAUSE** button , you can pause live TV for up to 30 minutes. After that, playback resumes.

When you pause live TV, you see a status bar showing a one-hour period. The green segment shows the portion of the hour that has been saved by your DVR. The white line marks your current point in time. When the white line is back in the green segment, you're "behind" live TV.



- **PLAY** button  to continue watching the show. Next, **REWIND** button  and the show rewinds. Press REWIND a second time to rewind faster, and a third time to go even faster. Press PLAY at any time to return to normal speed.
- **PAUSE** again, and, with the show paused, **FAST FORWARD** button  to move a small step forward. Press REWIND to move a small step back. Press PLAY to resume watching at normal speed.
- **REPLAY** button . The show jumps back 8 seconds — useful for when you miss a great sports play or a bit of dialogue, or for when you fast forward too far.
- **REPLAY** again, then immediately press the SLOW button  to see your own slow-motion replay.
- **ADVANCE** button . You'll instantly move forward 30 seconds. Press and hold the ADVANCE button and presto! You're caught up to live TV.

# THE TIVO ON SCREEN GUIDE

The on-screen program guide displays up to two weeks of TV programming at the touch of a button — the GUIDE button  on your TiVo remote. If the guide does not look like the guide you are used to press the  button to display Guide Options and change the view to Grid Guide and press  button to save changes.



The mini-guide is a smaller version of the program guide. It shows you what's coming up on the channel you're watching and other channels. Press the UP arrow  while watching live TV to bring up the mini-guide.

In the grid guide and mini-guide, shows that are currently recording have a red circle icon next to the title, while shows that are scheduled to record are marked with a check mark (for individual shows) or double check mark (for OnePass recordings).

To move around the grid guide:

- Press the FAST FORWARD button  to move the displayed time ahead two hours at a time and press the REWIND button  to move it backward.
- Press SELECT  on a show in progress, and the channel changes to that show. Press the RECORD button  to record it.
- Press SELECT on an upcoming show, and you'll see a screen with recording options. Set up your recording or press the BACK button  to go back to the guide.
- Don't see what you're looking for? Press the SEARCH button  while viewing the full program guide to jump directly to the Search screen.

# THE TIVO ON SCREEN GUIDE

## TiVo Mini Grid Guide



To move around the mini-guide:

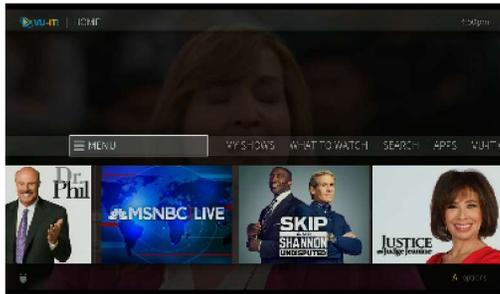
- Press the FAST FORWARD ►► and REWIND ◀◀ buttons to navigate the upcoming show tiles.
- Press SELECT  on a show in progress, and the channel changes to that show. Press the RECORD button  to record it.
- Press SELECT on an upcoming show, and you'll see a screen with recording options. Set up your recording or press the BACK button  to go back to the guide. If the upcoming show is available to stream, you will see the option to 'Watch Now'.
- Don't see what you're looking for? Press the SEARCH button  while viewing the full program guide to jump directly to the Search screen.



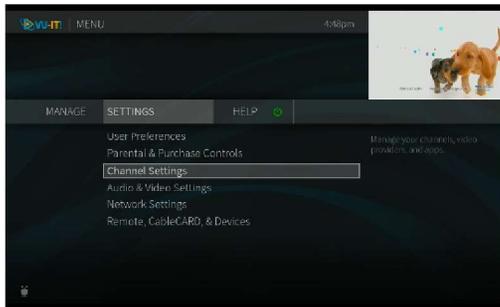


## SOME OF THE CHANNELS I SUBSCRIBE TO ARE MISSING FROM THE GUIDE.

If some of your channels are not showing on the guide, verify that the missing channel or channels are checked in the Channel List. The channels you subscribe to must be checked on the Channel List to be viewed on the guide.



Step 1: Go to TiVo Central, press TiVo button 



Step 2: Use the LEFT arrow  to go to the Menu then press SELECT  on your remote

Step 3: Use the RIGHT arrow  to go to Settings

Step 4: Use the DOWN arrow  to scroll down to Channel Settings, press SELECT then press SELECT again to choose Channel List



Step 5: Use the number buttons on the remote control to find the missing channel(s), then press SELECT to check the channels.



Got questions? Here's how you can always find answers:

- Find out more about how to use the many features of the TiVo Service at [tivo.com/howto](http://tivo.com/howto).
- Use the Help screens on your DVR. Go to Settings & Messages > Help.
- Visit Customer Support online at [www.vu-it.tv/support](http://www.vu-it.tv/support).
- Or Call Blue Stream Tech Support 954-753-0100.

Write your TiVo Service Number (TSN) here so that you have it handy in the future.

TSN # \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

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For safety and compliance information, visit [tivo.com/safety-compliance](http://tivo.com/safety-compliance).