# Queen's Harbour Yacht and Country Club RETAIL SERVICE GUIDE



## TRUSTED FLORIDA PROVIDER FOR 40 YEARS

Blue Stream Fiber has been servicing Florida with amazing Internet, TV and Phone products for 40 years. We constructed an advanced fiber network to deliver an innovative array of products supported by an outstanding customer service team and are thrilled to be providing your community with world-class services.

## EXCEPTIONAL, LOCALIZED CUSTOMER CARE

With call centers in Coral Springs, Indiantown, Port St. Lucie and Orlando and a team dedicated to same day or next day inhome support, we have the resources to quickly respond. When you need us, our technical support team members are ready to assist you  $24 \times 7 / 365$  days a year.

## GET TO KNOW OUR PRODUCTS AND SERVICES AVAILABLE AT QUEEN'S HARBOUR YACHT AND COUNTRY CLUB

#### **TELEVISION**

#### Powered by TiVo® with Google Assistant

#### Get the Best of Traditional TV, Apps and Advanced Voice Remote

- Easy-to-Use TV Service Powered by TiVo
- Best-in-Class Voice Remote
- Access Your Favorite TV Channels
- Watch in any room or on the go with Network DVR
- Google Assistant at your service
- Access 5,000+ apps on the Google Play Store, including Netflix<sup>®</sup>, Hulu<sup>®</sup> & Amazon Prime Video

#### **MANAGED WIFI**

- Dependable connectivity for all your devices all the time through the use of our pods
- Adaptive WiFi<sup>™</sup> sends stronger signals to rooms where WiFi usage is higher
- Parental Controls to restrict certain content and more
- Guest Access with temporary passwords and permissions
- Al Security<sup>™</sup> protects with advanced cybersecurity features
- HomePass App for whole-home awareness, whether at home or on the go

#### **TELEPHONE**

# Reliable phone service to keep you connected

- Crystal clear reception
- Unlimited calling
- 29 popular features, including E-911 and Call Waiting

#### **INTERNET SERVICE** With Speeds up to 1 Gig

- Symmetrical Speeds up to 1000 Mbps Download/1000 Mbps Upload
- Fiber-To-The-Home Technology
- Blazing fast WiFi performance

#### **Contact Blue Stream Fiber**

For more information on the services available in your community or to schedule your installation, please visit **bluestreamfiber.com/queens-harbour** or scan the QR code on the right.



# **NEW CUSTOMER PRICING**

## INTERNET

#### **STREAM 1 GIG**



- 1 Gig down/1 Gig up
- Modem
- Managed WiFi Service
- Home Pass WiFi App

#### STREAM 500

- 500 Mbps down/500 Mbps up S64.95
- per mo • Modem (for 48 months)
  - Managed WiFi Service
  - Home Pass WiFi App

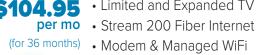
#### **STREAM 200**



- 200 Mbps down/200 Mbps up
- Modem
- Managed WiFi Service
- Home Pass WiFi App

# **INTERNET & TV BUNDLES**

## BLUE STREAM EXPANDED BUNDLE



- \$104.95 Limited and Expanded TV
  - Modem & Managed WiFi

• Stream 200 Fiber Internet

 Modem & Managed WiFi Android Set-Top Box

- Android Set-Top Box
- Voice Remote

works with the Google Assistant

 150 hours Cloud DVR Add Digital Plus for just \$\$

## **BLUE STREAM BASIC BUNDLE**

- **S59.95** Limited TV
- per mo (for 36 months)



 Voice Remote • 50 hours Cloud DVR

#### **GO EVEN FASTER! UPGRADE YOUR INTERNET**

\*Internet promotional pricing honored for 4 years of service for residents who sign up for Blue Stream Fiber's internet until 90 days after activation date.

500 Mbps: **S10** per mo





BONUS

# FREE INSTALL

e-bill and auto-pay

Bundles locked for 3 years when signed up for in first 90 days.

Pricing subject to change. Prices shown are promotional and will roll to regular retail rates after promotional period ends.

#### **TV PREMIUM OPTIONS**

Sports Tier	\$11.95
Blue Latino Tier	\$11.95
НВО Мах	\$15.00
Showtime	\$10.99
Cinemax	\$10.00
Starz	\$14.95
Encore	\$6.95
RAI	\$9.99
TV5 Monde	\$9.95

#### **DVR RECORDING HOURS**

150 DVR Hours	\$5.00
300 DVR Hours	\$10.00
500 DVR Hours	\$15.00

#### **PHONE SERVICE OPTIONS**

\$36.99
\$19.95
\$10.00

EQUIPMENT Additional TiVo Android Set-Top Box and Voice Remote ......\$9.99/mo. ea.

#### **TOTAL HOME MANAGED WIFI**

Managed WiFi Service includes one WiFi Pod. Additional WiFi Pods ...... \$7.00/mo. ea.



Get 300 DVR hours for \$5 when you add one additional **TiVo Android Set-Top Box &** Remote for \$9.99/mo

Includes all the great features of our Managed WiFi Service, plus...

- One Additional WiFi Pod
- Add Additional WiFi Pods anytime for more coverage at reduced price of \$5.00/mo.
- Home Protection Plan for comprehensive service protection that includes repair or replacement of wiring and equipment as well as 100% off qualifying home visits

#### **You've Got Options**

when you sign up for



# Jacksonville Channel Lineup

LimitedABC-WJXXCSPANIon Mystery - WJXXQuest - WJXXNBC-WJXXCW-WCWJION-WPXCOVCCBS-WJAXDabl - WJXTJeweiry TVStart TV - WJXTPBS-WJCTFlorida Channel - WJCTMeTV-WFOXTBN- WJEBFOX-WFOXGetTV-WCWJMovies!-WCWJThe Weather ChannelAntenna TV-WTLVHeroes & Icons-WFOXPBS Create-WJCTTrue Crime Network-WTLVBounce TV-WCWJHND- WJXTPBS Krids-WJCTTwist-WJXXCourt TV-WTLVHoros & Icons-WFOXPBS Krids-WJCTWGNABounce TV-WCWJHND- WJXTPBS World-WJCTWGNACourt TV-WTLVIND- WJXTPBS World-WJCTWGNAAdkEDiscovery ChannelFXXMSNBCTennis ChannelAMCElGolf ChannelMTVTLCAMCElGolf ChannelMTV2TNTAmimal PlanetESPN2Halimark ChannelNational GeographicTravel ChannelBally Sports FloridaESPN2Halimark Movies & MysteriesOWNTUDNBally Sports SunFOX Business NetworkHistoryParamount NetworkUSABarvoFOX Business NetworkHistorySEC AlternateVH1CMTFreeformInvestigation DiscoverySEC AlternateVH1CMCFS1LiffetimeSyfySec AlternateVH1CMRCFXMMotor TrendTCMSec AlternateVH1CMRCFXMMotor TrendTCMStripSec Al	
A&EDiscovery ChannelFXXMSNBCTennis ChannelACC NetworkDisney ChannelGalavisionMTVTLCAMCE!Golf ChannelMTV2TNTAnimal PlanetESPNHallmark ChannelNational GeographicTravel ChannelBally Sports FloridaESPN2Hallmark Movies & MysteriesNickelodeonTruTVBally Sports SunEWTNHallmark Movies & MysteriesOWNTUDNBarvoFOX Business NetworkHistoryParamount NetworkUSACartoon/Adult SwimFOX NewsHLNSEC AlternateVH1CMCFS1LifetimeSyfyWE TVCNNFXLMNTBSComedy CentralFXMMotor TrendTCM	
Adult AlternativeEasy ListeningHoliday HitsNo FencesSmooth JazzAlt Country/AmericanaEclectic ElectronicHot CountryNothin but '90sSoul StormBluegrassEverything 80'sJamminPop AdultSwinging StandardsBroadwayFlashback 70'sJazz MastersPopular ClassicalThe BluesChamber MusicFolk RootsJazz NowRetro LatinoThe Chill LoungeClassic MastersGospelJukebox OldiesRockThe LightClassic R&B SoulGroove Disco and FunkKids StuffRock AlternativeThe SpaClassic RockHeavy MetalLatino TropicaRock ClassicsToday's Latin PopClassicsHip HopLatino UrbanaRock En EspanolUrban BeatsDance ClubbinHit ListMaximum PartyRomance LatinoY2k	
Adventure Sports Network AmebaFilmrise Food Filmrise Free MoviesLoop 70s Loop 80sLoop Workout Loop WorkoutPongalo Novelaclub Power NationAmerican ClassicsFilmrise True CrimeLoop 90sLoop Yacht RockPuddle JumperAtmosphereFood52Loop Bedroom BeatsMaverick Black CinemaQVCbatteryPOPFunny or DieLoop Hip HopMoorimexReel TruthBein Sports XtraGlamourLoop Hot HitsMotorvision TVSportswirebon appetitHallmark Movies & MoreLoop Latin X PopMr.Bean and friendsTastemadeComplexIt's Showtime at the ApolloLoop PartyNeuralNewsmaxTMZDustJust for Laughs & GagsLoop R&BOMG NetworkVoyager DocumentariFilmrise Classic TVLatidoLoop Tradis HotPeople are AwesomeViredFilmrise FamilyLaw and CrimeLoop TrendingPach TourWired	es
Digital Plus     American Heroes Channel   CSPAN 2   FOX College Sports - Pacific   MLB Network   Shop HQ     BBC America   CSPAN 3   FOX Deportes   MTV Classic*   Sundance     BBC Worldnews   Destination America   FS2   Nat Geo Wild   Teen Nick     belN Sports   Discovery Family   FY1   NBC Universo   TVG *     BET Soul*   Discovery Life   GOLTV   NFL Network   TVG2*     Big Ten Network   Disney XD   IFC   Nick Jr   Universal Kids     CBS Sports Network   ESPN NEWS   JBS*   Nicktoons   Yes Network     CMT Music*   ESPNU   JLTV*   Olympic Channel   FOX College Sports - Atlantic     Crime & Investigation   FOX College Sports - Central   Military History Channel*   Science	
belN Sports ESPNU FOX Deportes NFL Network Tennis Channel	
Big Ten Network     FOX College Sports - Atlantic     FS2     NFL Redzone     World Fishing Network       CBS Sports Network     FOX College Sports - Central     GOLTV     Outside TV     Yes Network       ESPN NEWS     FOX College Sports - Pacific     MLB Network     Sportsman Channel     Yes Network	k
Blue Latino	
belN Sports Esp CNN Espanol* FOX Deportes NBC Universo TV Chile*   Canal 24 Horas* Discovery en Espanol GOLTV Esp Nuestra Tele* TV Venezuela*   Canal Sur* Disney XD en Espanol History En Espanol Semilitas* Viendo Movies*   Caracol* ESPN Deportes* MTV Tres (Tr3s)* Tele N* Viendo Movies*   Cinelatino* EWTN Esp* Nat Geo Mundo TUDN	
5StarMAXEncore Suspense EastHBO Zone EastSHO Familyzone EastStarz Edge EastActionMAXEncore Westerns EastHBO2 EastSHO Next EastStarz in Black EastCinemax EastFlix EastMaxLatinoSHO Showcase EastStarz Kids EastCinemax WestHBO Comedy EastMoreMAX EastSHO WestThe Movie Channel EastEncore Action EastHBO EastMovieMAXSHO Women EastThe Movie Channel Movie Channel WEncore Black EastHBO Family EastOuterMAXSHO*BETThe Movie Channel XEncore Classic EastHBO Latino EastSHO 2 EastStarz Cinema EastThrillerMAX EastEncore Family EastSHO EastStarz Cinema EastThrillerMAX EastEncore FastHBO Signature EastSHO EastStarz Cinema EastThrillerMAX EastEncore Family EastSHO EastStarz Cinema EastThrillerMAX EastEncore Family EastSHO EastStarz Cinema EastThrillerMAX EastEncore Family EastHBO WestSHO Extreme EastStarz Comedy East	'est
International Premiums       RAI     RTN     TV5Monde	