

Queen's Harbour Yacht and Country Club

RETAIL SERVICE GUIDE



TRUSTED FLORIDA PROVIDER FOR 40 YEARS

Blue Stream Fiber has been servicing Florida with amazing Internet, TV and Phone products for 40 years. We constructed an advanced fiber network to deliver an innovative array of products supported by an outstanding customer service team and are thrilled to be providing your community with world-class services.

EXCEPTIONAL, LOCALIZED CUSTOMER CARE

With call centers in Coral Springs, Indiantown, Port St. Lucie and Orlando and a team dedicated to same day or next day in-home support, we have the resources to quickly respond. When you need us, our technical support team members are ready to assist you 24 x 7 / 365 days a year.

GET TO KNOW OUR PRODUCTS AND SERVICES AVAILABLE AT QUEEN'S HARBOUR YACHT AND COUNTRY CLUB

TELEVISION

Powered by TiVo® with Google Assistant

Get the Best of Traditional TV,
Apps and Advanced Voice Remote

- Easy-to-Use TV Service Powered by TiVo
- Best-in-Class Voice Remote
- Access Your Favorite TV Channels
- Watch in any room or on the go with Network DVR
- Google Assistant at your service
- Access 5,000+ apps on the Google Play Store, including Netflix®, Hulu® & Amazon Prime Video

TOTAL HOME WIFI

- Dependable connectivity for all your devices all the time through the use of our pods
- Adaptive WiFi™ sends stronger signals to rooms where WiFi usage is higher
- Parental Controls to restrict certain content and more
- Guest Access with temporary passwords and permissions
- AI Security™ protects with advanced cybersecurity features
- HomePass App for whole-home awareness, whether at home or on the go

TELEPHONE

Reliable phone service
to keep you connected

- Crystal clear reception
- Unlimited calling
- 29 popular features, including E-911 and Call Waiting

INTERNET SERVICE

With Speeds up to 1 Gig

- Symmetrical Speeds up to 1000 Mbps Download/1000 Mbps Upload
- Fiber-To-The-Home Technology
- Blazing fast WiFi performance

Contact Blue Stream Fiber

For more information on the services available in your community or to schedule your installation, please visit bluestreamfiber.com/queens-harbour or scan the QR code on the right.



NEW CUSTOMER PRICING

INTERNET

STREAM 1 GIG

\$74.95
per mo
(for 48 months)

- 1 Gig down/1 Gig up
- Modem
- Total Home WiFi includes one WiFi Pod
- Home Pass WiFi App

STREAM 500

\$64.95
per mo
(for 48 months)

- 500 Mbps down/500 Mbps up
- Modem
- Total Home WiFi includes one WiFi Pod
- Home Pass WiFi App

STREAM 200

\$54.95
per mo
(for 48 months)

- 200 Mbps down/200 Mbps up
- Modem
- Total Home WiFi includes one WiFi Pod
- Home Pass WiFi App

*Internet promotional pricing honored for 4 years of service for residents who sign up for Blue Stream Fiber's internet until 90 days after activation date. Bundles locked for 3 years when signed up for in first 90 days. Additional \$5 off any internet only or bundle service for 12 months for customers who sign up within first 90 days.

**SPECIAL
\$5 OFF**
Internet or
Bundle
of choice

INTERNET & TV BUNDLES

BLUE STREAM EXPANDED BUNDLE

\$104.95
per mo
(for 36 months)



- Limited and Expanded TV
- Stream 200 Fiber Internet
- Modem & Total Home WiFi includes one WiFi pod
- Android Set-Top Box
- Voice Remote
- 150 hours Cloud DVR

Add 50+ more channels with Digital Plus for just \$15!

BLUE STREAM BASIC BUNDLE

\$59.95
per mo
(for 36 months)



- Limited TV
- Stream 200 Fiber Internet
- Modem & Total Home WiFi includes one WiFi pod
- Android Set-Top Box
- Voice Remote
- 50 hours Cloud DVR

GO EVEN FASTER!
UPGRADE YOUR INTERNET

500 Mbps:
\$10
per mo



1 GIG:
\$20
per mo

*Taxes and Fees additional. Pricing subject to change. Prices shown are promotional and will roll to regular retail rates after promotional period ends.

BONUS

FREE INSTALL
when you sign up for
e-bill and auto-pay

TV PREMIUM OPTIONS

Sports Tier	\$11.95
Blue Latino Tier.....	\$11.95
HBO Max	\$15.00
Showtime.....	\$10.99
Cinemax.....	\$10.00
Starz	\$14.95
Encore	\$6.95
RAI	\$9.99
TV5 Monde	\$9.95

DVR RECORDING HOURS

150 DVR Hours.....	\$5.00
300 DVR Hours.....	\$10.00
500 DVR Hours.....	\$15.00

PHONE SERVICE OPTIONS

Phone Only	\$36.99
Phone Service with Internet	\$19.95
Phone Service with Bundled Internet and TV	\$10.00

HOME PROTECTION PLAN

\$6.95

EQUIPMENT

Additional Stream Extra Android Set-Top Box and Voice Remote	\$9.99/mo. ea.
Additional WiFi Pods.....	\$7.00/mo. ea.

BONUS

Get 300 DVR hours for \$5 when you add one additional TiVo Android Set-Top Box & Remote for \$9.99/mo

HOME ADVANTAGE SERVICE.....

\$9.95 Includes all the great features of our Total Home WiFi Service, plus...

- One Additional WiFi Pod
- Add Additional WiFi Pods anytime for more coverage at reduced price of \$5.00/mo.
- Home Protection Plan for comprehensive service protection that includes repair or replacement of wiring and equipment as well as 100% off qualifying home visits

You've Got Options