

## Cypress Village Retail Service Guide

### Trusted Florida Provider for 40 Years

Blue Stream Fiber has been servicing Florida with amazing Internet, TV and Phone products for 40 years. We constructed an advanced fiber network to deliver an innovative array of products supported by an outstanding customer service team.

### Exceptional, Localized Customer Care

We're 100% U.S. based with call centers in Coral Springs, Port St. Lucie, Indiantown, and Orlando. Dedicated to same day or next day in-home support, we have the resources to quickly respond. When you need us, our technical support team members are ready to assist you 24 x 7 / 365 days a year.

## Peace of Mind and Great Products & Services

### Television

Powered by TiVo® with Google Assistant

#### Get the Best of Traditional TV, Apps and Advanced Voice Remote

- Easy-to-Use TV Service Powered by TiVo®
- Best-in-Class Voice Remote
- Access Your Favorite TV Channels
- Watch in any room or on the go with Network DVR
- Google Assistant at your service
- Access 5,000+ apps on the Google Play Store, including Netflix®, Hulu® & Amazon Prime Video

### Total Home WiFi

Powered by Plume®

- Dependable connectivity for all your devices all the time through the use of our pods
- Adaptive WiFi™ sends stronger signals to rooms where WiFi usage is higher
- Parental Controls to restrict certain content and more
- Guest Access with temporary passwords and permissions
- AI Security™ protects with advanced cybersecurity features
- HomePass App for whole-home awareness, whether at home or on the go

### Telephone

Reliable phone service to keep  
you connected

- Crystal clear reception
- Unlimited calling
- 29 popular features, including E-911 and Call Waiting

### Fiber Internet

With Speeds up to 1 Gig

- Fiber-To-The-Home Technology
- Symmetrical Speeds up to 1000 Mbps Download/1000 Mbps Upload
- Blazing fast WiFi performance

### Contact Blue Stream Fiber

For more information on the services available in your community, please call our dedicated customer service team at **352-254-4515** or visit [bluestreamfiber.com/cypress-village](http://bluestreamfiber.com/cypress-village)



## INTERNET

### STREAM 1 GIG

**\$75.99**  
per mo

- 1 Gig down/1 Gig up
- Modem
- Total Home WiFi includes one WiFi pod
- HomePass WiFi App

### STREAM 600

**\$65.99**  
per mo

- 600 Mbps down/600 Mbps up
- Modem
- Total Home WiFi includes one WiFi pod
- HomePass WiFi App

### SPECIAL STREAM 300 PRICE FOR CYPRESS VILLAGE

**\$50.99**  
per mo

- 300 Mbps down/300 Mbps up
- Modem
- Total Home WiFi includes one WiFi pod
- HomePass WiFi App

## INTERNET & TV BUNDLES

### BLUE STREAM EXPANDED BUNDLE

**\$104.95**  
per mo  
(for 24 months)



- Stream 300 Fiber Internet
- Limited and Expanded TV (Includes 300+ channels)
- Modem & Total Home WiFi includes one WiFi pod
- Android Set-Top Box
- Voice Remote
- 150 hours Cloud DVR
- 5 Concurrent Streams\*

Add 50+ more channels with Digital Plus for just \$15!

### BLUE STREAM BASIC BUNDLE

**\$59.95**  
per mo  
(for 24 months)



- Stream 300 Fiber Internet
- Limited TV (includes 200+ channels)
- Modem & Total Home WiFi includes one WiFi pod
- Android Set-Top Box
- Voice Remote
- 50 hours Cloud DVR
- 5 Concurrent Streams\*

\*Ability to Stream on your set-top and 5 additional devices simultaneously such as phones, tablets, smart TVs, Fire TV Sticks, Apple TV.

## GREAT NEWS!

We now have The Affordable Connectivity Program (ACP) available to qualifying customers. For more information on program details, requisites and how to apply, please visit [bluestreamfiber.com/acp](https://bluestreamfiber.com/acp).

Taxes and fees additional, for more information visit [bluestreamfiber.com/taxes-fees](https://bluestreamfiber.com/taxes-fees).

### GO EVEN FASTER! UPGRADE YOUR BUNDLE

600 Mbps:  
**\$15**  
per mo



1 GIG:  
**\$25**  
per mo

## YOU'VE GOT OPTIONS

### TV PREMIUM OPTIONS PER MO.

*\*A subscription to Sports Plus and Blue Latino requires purchase of Expanded*

|              |         |
|--------------|---------|
| *Sports Plus | \$11.95 |
| *Blue Latino | \$11.95 |
| HBO          | \$16.00 |
| Showtime     | \$11.99 |
| Cinemax      | \$10.00 |
| Starz        | \$14.95 |
| Encore       | \$6.95  |
| RAI          | \$9.99  |
| RTN          | \$14.99 |
| TV5 Monde    | \$9.95  |
| TiVo+        | \$5.95  |

*(160+ Channels, includes one TiVo Android Set-Top Box and must have a Blue Stream Internet Package)*

### TV EQUIPMENT

|                                       |         |
|---------------------------------------|---------|
| Additional Set-Top Box & Voice Remote | \$10.99 |
|---------------------------------------|---------|

### DVR RECORDING HOURS

|               |         |
|---------------|---------|
| 150 DVR Hours | \$5.00  |
| 300 DVR Hours | \$10.00 |
| 500 DVR Hours | \$15.00 |

### BONUS:

Get 300 DVR hours for \$5 when you add one additional Android Set-Top Box & Voice Remote for \$9.99/mo

### TOTAL HOME WIFI

|                             |        |
|-----------------------------|--------|
| Additional WiFi Pods (each) | \$7.00 |
|-----------------------------|--------|

### PHONE SERVICE OPTIONS

|                                    |         |
|------------------------------------|---------|
| Phone Only                         | \$36.99 |
| Phone with Internet                | \$19.95 |
| Phone with Bundled Internet and TV | \$10.00 |

### HOME PROTECTION PLAN . . . . \$7.95

Home Protection Plan for comprehensive service protection that includes repair or replacement of wiring and equipment as well as 100% of qualifying home visits.

### HOME ADVANTAGE SERVICE .. \$9.95

Includes all the great features of our Managed WiFi Service, plus:

- One Additional WiFi Pod
- Add Additional WiFi Pods anytime for more coverage at reduced price of \$5.00/mo.
- Home Protection Plan

\*Note, promotional Internet pricing ends December 1, 2024. Pricing subject to change. Prices shown are promotional and will roll to regular retail rates after promotional period ends.