



The Blue Stream Fiber TV App Quick Guide





As a Blue Stream Fiber customer, you can enjoy access of the Blue Stream Fiber TV service on Android, Apple or Fire TV devices.

This booklet will walk you through downloading the Blue Stream Fiber TV App on your Fire TV stick and Apple TV device along with understanding the most common features.

Take your TV service on the go or use a compatible streaming device in a spare room or bedroom. The Blue Stream Fiber TV app offers an incredible entertainment experience with the ability to watch live TV and On Demand plus set, manage and watch recordings.

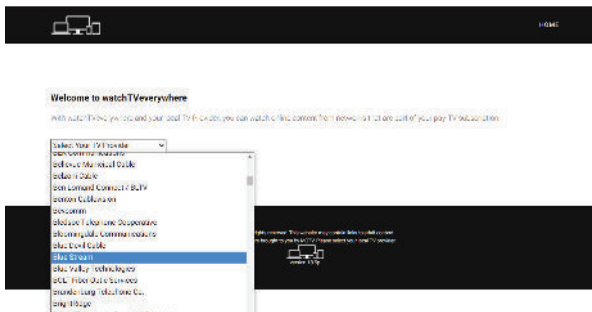


Want to watch TV anywhere?

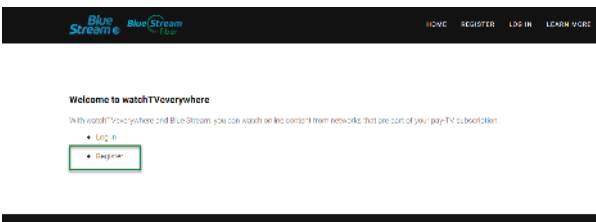
We have you covered! Simply register for WTVE at WTVE.net and enjoy all of your favorite shows on the go. WTVE serves as an authenticator service that allows you access to all of the channels included within your Blue Stream Fiber service.

You will be presented with a list of networks that are available to you. Click on the network you want to watch. If the network you selected has an app available for your device, you will be directed to the app store to either open or download the app. Otherwise, you will be taken to the network's website. Open a network app - Hallmark Channel, for example - directly on your device. Log in and start watching. For instructions on how to set up your WTVE account, see below!

1 Go to **www.WTVE.net** and select "Blue Stream" from the drop-down menu and then click on "Submit".



2 Click on "Register." You will need your account number and the last name as it appears on your invoice.



4 Confirm the email address you provided is correct.

5 Check the inbox for the email address you provided. You will find an email message with your **watchTVEverywhere** activation link. Click on the link to complete the registration process.

6 You are done and can begin to enjoy **watchTVEverywhere**.

3 Make sure to fill out every text box and click "I'm Not a Robot". Then click on "Submit".

Registration

You may have up to 4 users registered on each TV service account. The first user registered must be the named account holder, age 18 or older and will be considered the Primary User. Access to programming is generally limited to the USA and its Territories.

Subscriber Validation

Account Number:

Last Name on Statement:

New User Information

First Name:

Last Name:

Email:

Enter a valid email address

Confirm Email:

Password:

Password must contain at least 8 characters, including UPPER/lowercase and numbers.

Confirm Password:

☐ I'm not a robot



To help ensure delivery of your activation email, please add registration@watchtveverywhere.com to your address book or Safe Senders list for the email address you register.

Submit

It is important that you keep your username and password confidential. Use of your credentials by others will result in loss of **watchTVEverywhere** privileges.

For FAQs about WTVE and all of its features, please visit **www.wtve.net/learnmore.php**

Now you are ready to download the Blue Stream Fiber TV app.

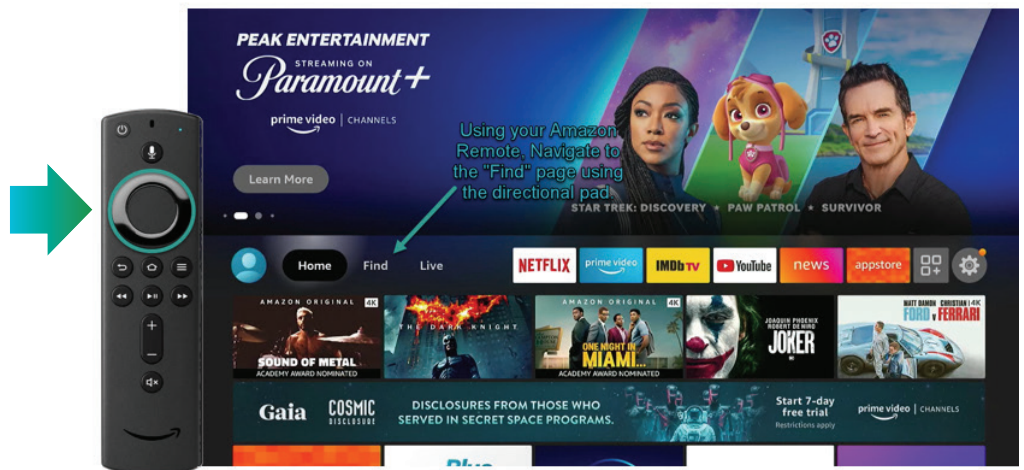


Let's get started

Start by installing the Blue Stream Fiber TV App

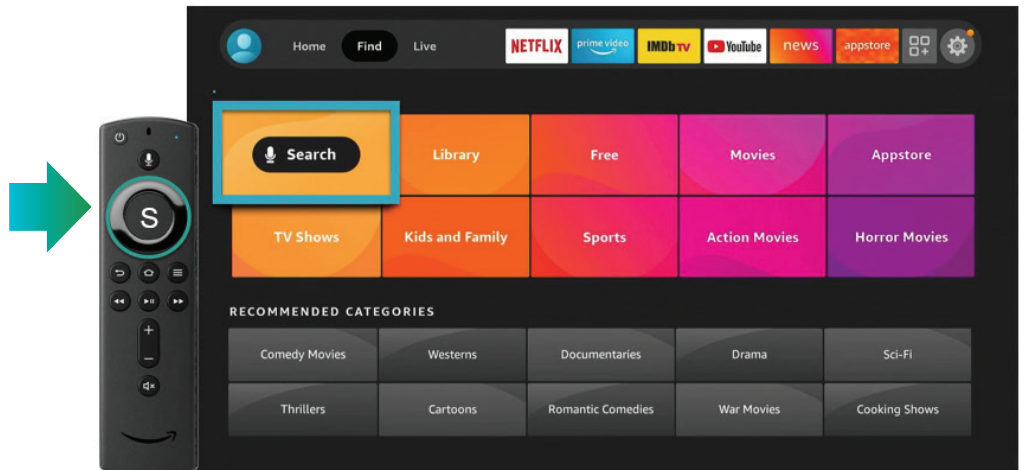
STEP ONE

Using the highlighted Directional Pad on the Fire TV remote, navigate and select the "Find" option on the Home screen.



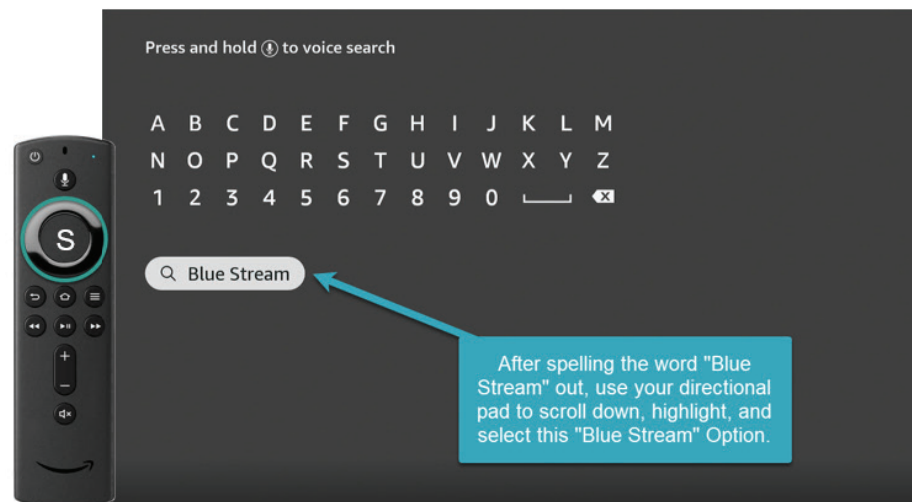
STEP TWO

Once on the "Find" Menu, Navigate to the "Search" button by pushing the Select button on the Direction Pad (where you see the white "S" on the remote pictured).




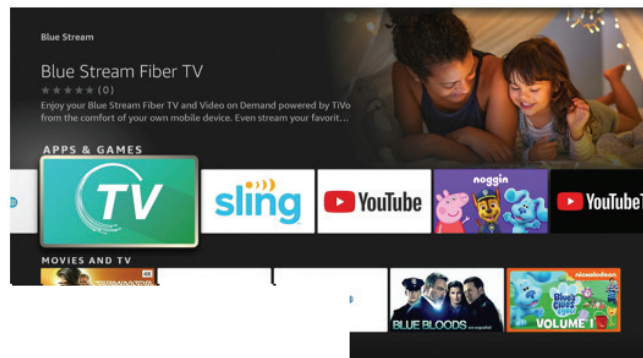
STEP THREE

Once you have entered into the Search screen, you will need to spell out Blue Stream by using the keypad. Complete your search by selecting the Blue Stream option.




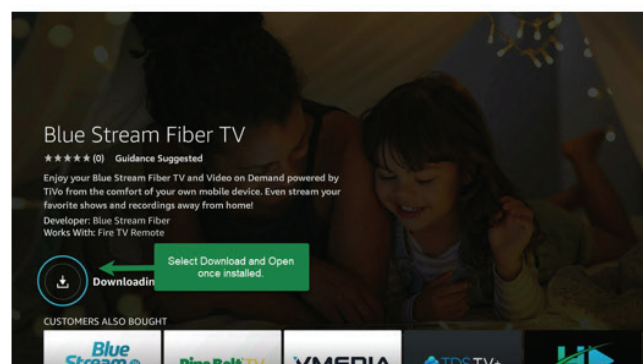
STEP FOUR

You will be sent to a page with multiple applications to choose from. You will see two Blue Stream apps to choose from. Select the one with the  icon. This is the app you will use to stream your TV service.



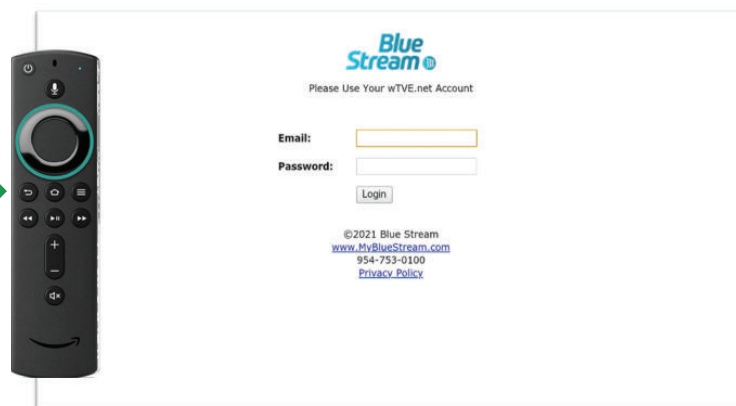
STEP FIVE

Highlight the download option . Once it is installed, you can open the app. Please note, the download and installation can take up to 2 minutes to complete.



STEP SIX

Once the app is launched, you will be prompted to enter in the email and password associated with your Blue Stream Fiber WTVE service. Once in the app, you will be directed to customize your experience. Congratulations, you have successfully downloaded and signed into the new Blue Stream Fiber TV app. Enjoy!



Download the Blue Stream Fiber TV App for Apple TV

STEP ONE

On your Apple TV Home Page, search for the Apple App Store.

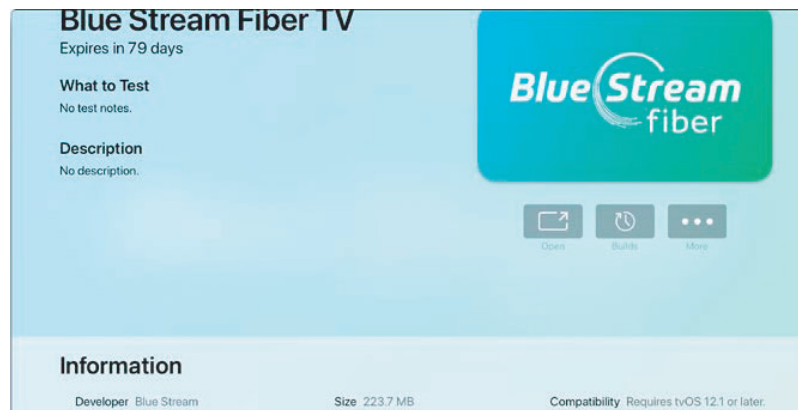
The icon should look like this:



STEP TWO

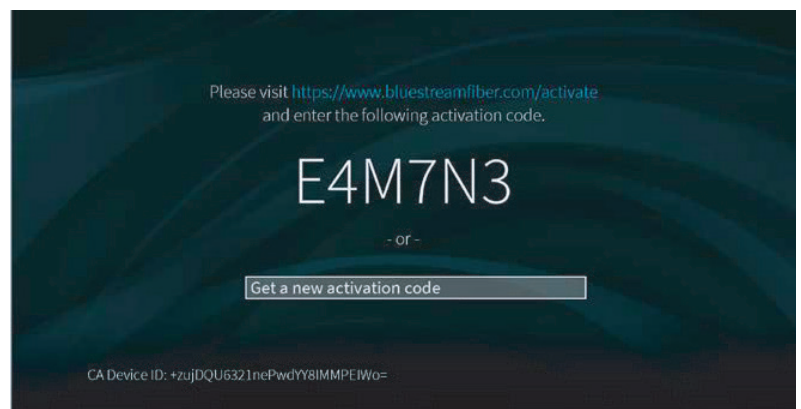
Once you are in the Apple App Store, search for “Blue Stream Fiber TV” on the search bar at the top of your screen (should have a magnifying glass where you can click.)

Navigate to the Blue Stream Fiber TV App and choose the “Download” option.



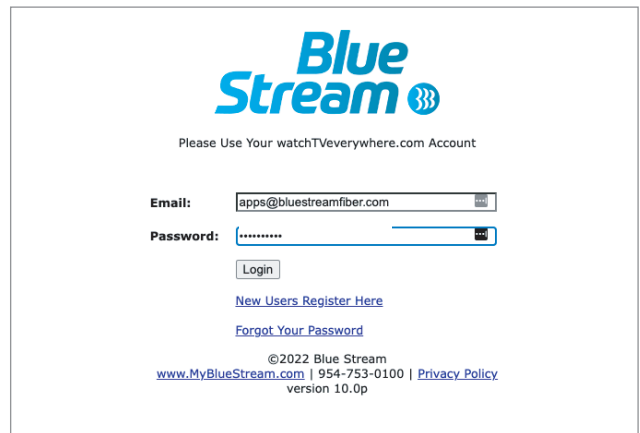
STEP THREE

Once you have entered After you have downloaded the Blue Stream Fiber TV App, go ahead and open it. When you open the app for the first time, you will receive an authentication request like this.



STEP FOUR

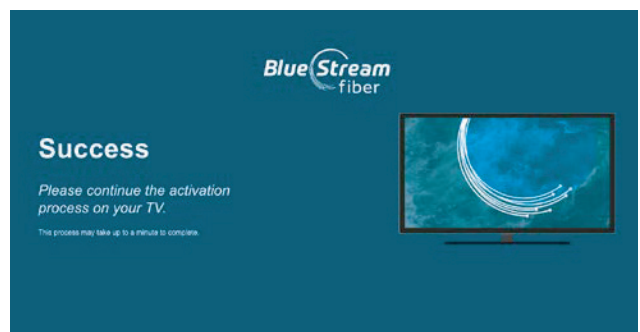
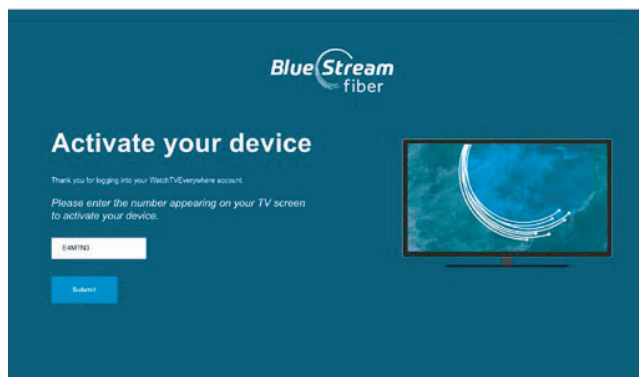
Visit www.bluestreamfiber.com/activate on a computer or a mobile device to proceed with Authentication. Once you land on that page, it will require you to enter your credentials. Please use the WTVE credentials you previously registered for.



The image shows the Blue Stream Fiber login page. At the top is the Blue Stream Fiber logo. Below it, the text reads "Please Use Your watchTVeverywhere.com Account". There are two input fields: "Email:" with the value "apps@bluestreamfiber.com" and "Password:" with a masked password "*****". A "Login" button is below the password field. Below the button are two links: "New Users Register Here" and "Forgot Your Password". At the bottom, the copyright notice reads "©2022 Blue Stream", followed by the website "www.MyBlueStream.com", the phone number "954-753-0100", and a link to the "Privacy Policy". The version number "version 10.0p" is also displayed.

STEP FIVE

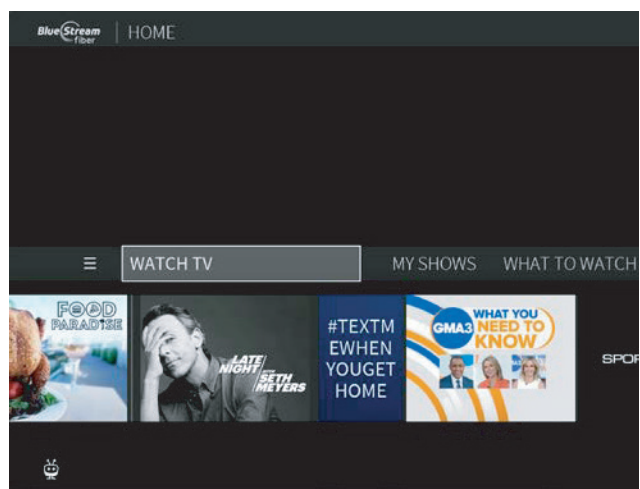
Enter the code that is displayed on your TV screen and click submit. If entered correctly, you will see a “Success” message and a prompt to continue the activation process on your TV screen.



STEP SIX

Once you have successfully entered the code on bluestreamfiber.com/activate, your TV screen will begin to load the TiVo main menu. Once you see this Menu, you will have successfully downloaded and registered for the BSFTV app on your device.

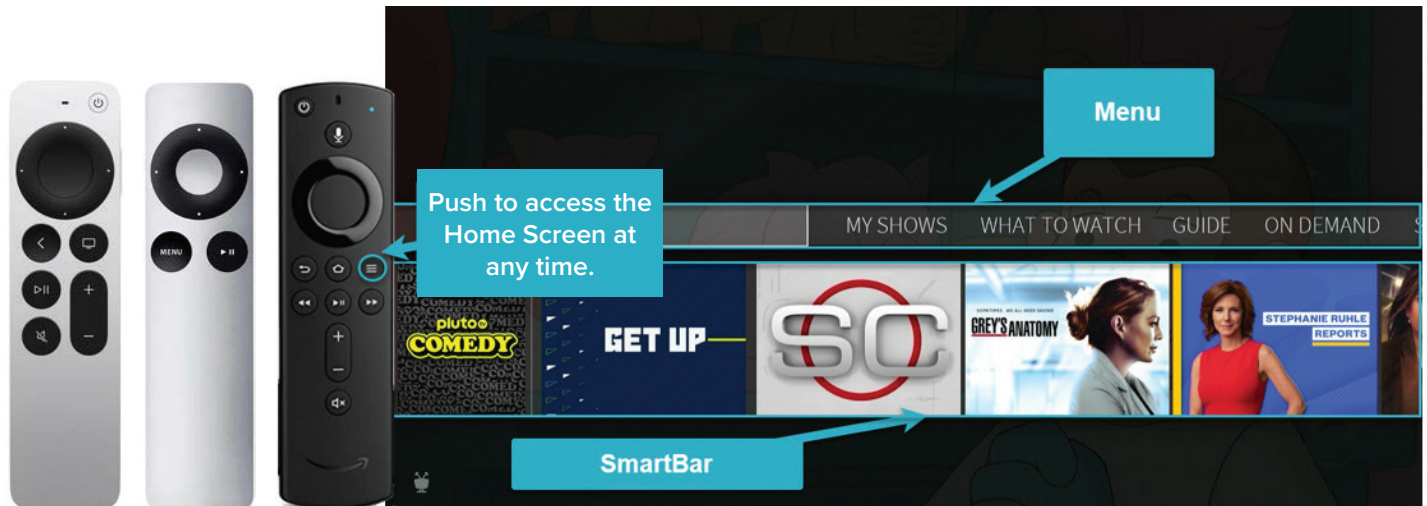
Now you are ready to enjoy!






Exploring all the features of the Blue Stream Fiber TV App using Fire TV stick or Apple TV

As a Blue Stream Fiber customer, you have access to world-class TV service.

Using the Blue Stream Fiber TV app on your Fire Stick or Apple TV device provides a similar experience to watching TV on your Set-Top Box. Watch live TV, use your Interactive Guide, set, manage and watch recordings, and more! See below for how to navigate through these features.



Getting to Know the Home Screen & On-Screen Guide

The Home screen is the starting point for just about everything you do on the Blue Stream Fiber TV App. Home screen can be accessed at any time by pressing the  on the Fire Stick or the  menu button (first gen.) or the  back button (second gen.) on your Apple TV remote. From the Home screen, you can easily access popular destinations in the TiVo experience, get personalized recommendations (from the SmartBar) and begin watching live TV. Remember all functions start from the Home screen and can be accessed at any time.

- **WatchTV** starts playing live TV on the TV channel you were last watching.
- **My Shows** brings you to a list of your streaming videos and recordings, ready to watch instantly.
- **What to Watch** lets you browse shows available to stream or watch live.
- **Guide** opens the on-screen program guide.
- **On Demand** takes you to the On Demand menu where you can search and find both free and paid content.
- **Search** allows you to use a keyboard to search by title, actor name, or keyword.

Get to know your on-screen icons

These icons will appear time and time again, as you explore different functions, including recording shows, deleting recordings, among other functions. Make sure you're comfortable with them so you can identify them on different screens and throughout different features!



Show is available from Restart or Catch Up



Get more information (e.g., go to Episode screen).



Delete this episode.



Show will be recorded as an individual recording (not part of a OnePass™ search).



Show will be recorded as part of a OnePass search.



Streaming video.



Recorded show.



Recording may be deleted to make room for other recordings you have requested, or because it can only be kept a certain number of days.



Partial recording (recording was interrupted).






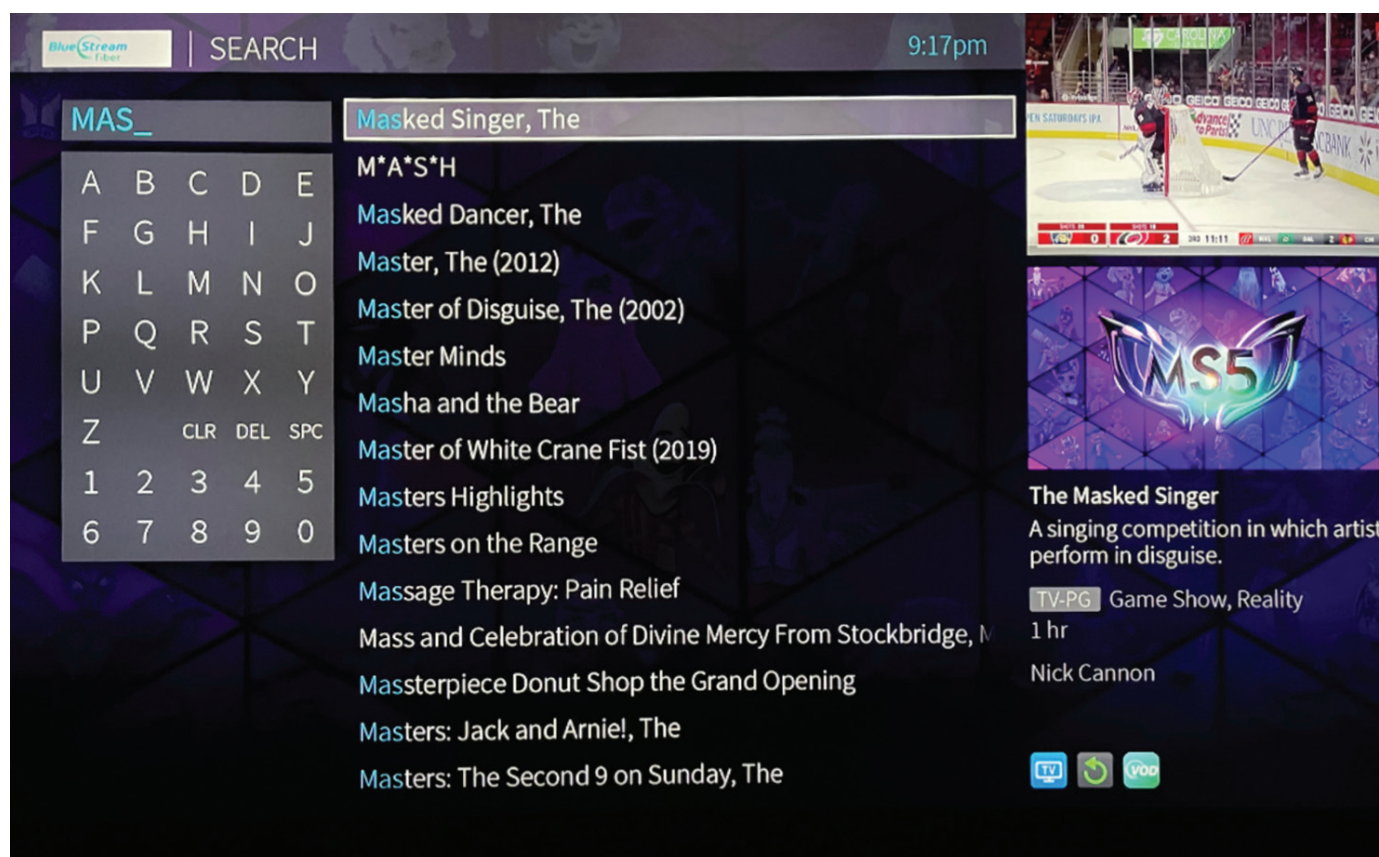
Show is currently being recorded.



This show or channel cannot be recorded.

Using the search menu

1. Press the  button on your Firestick remote, or select the  menu button (first gen.) or  back button (second gen.) on the Apple TV remote to get to the Home screen, select **SEARCH**, found on the Menu Bar.
2. Use the letter grid to spell out the TV show, movie or actor you're looking for. Use the **ARROW BUTTONS** to move around. You will need to press **OK** to select each letter you want. As you select letters, a list of possible matches, sorted by popularity, appears on the right. For example, if you enter the letters HOW, you might see matches for the TV show "How I Met Your Mother," the movie "How To Lose A Guy In Ten Days," and the director, Ron Howard. Results are sorted by popularity, with better matches higher on the list.
3. Keep selecting letters until you see what you're searching for. If you make a mistake, you can press **REWIND** to erase one letter at a time. Insert a space by pressing **FAST FORWARD**.
4. Use the **RIGHT ARROW** to highlight the show or person name.
5. Press **OK** to view details, set up a recording (**ONEPASS**), or bookmark the show.



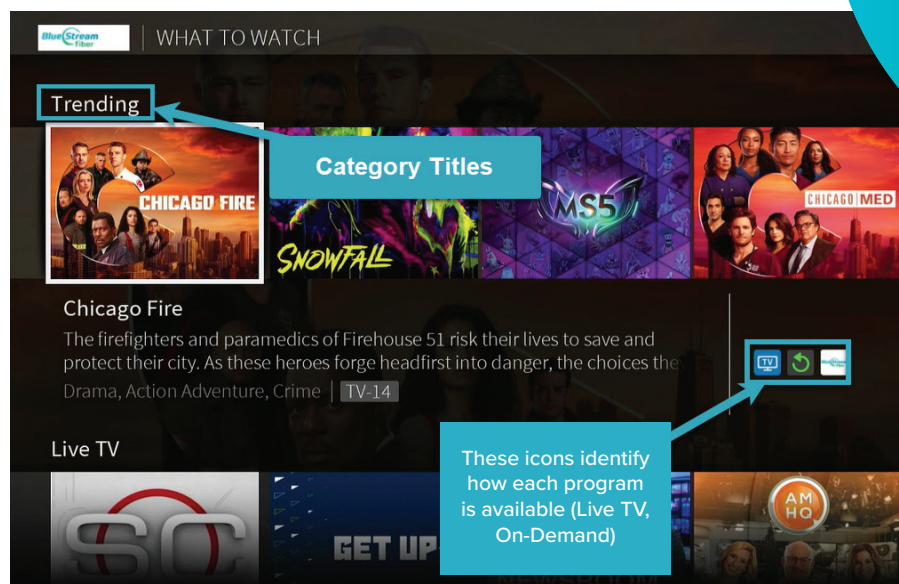
What to watch

What to Watch let's you browse shows available to watch right now or save for later.

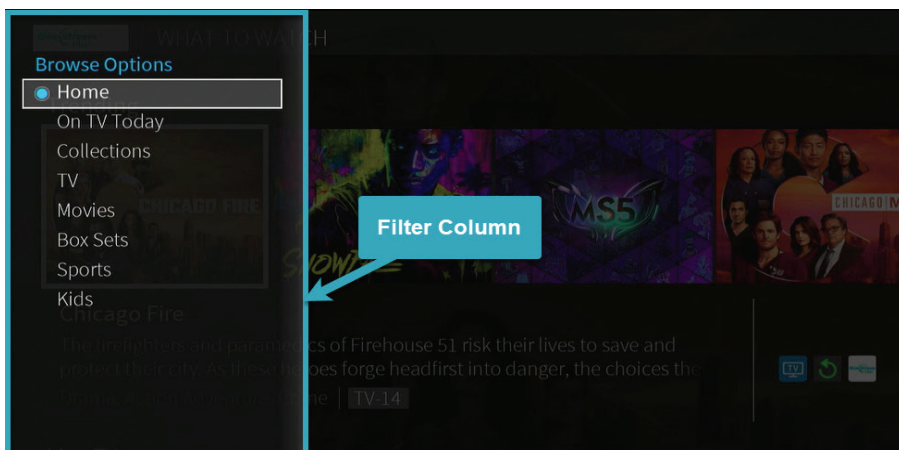
From the Home screen, select **WHAT TO WATCH** found on the menu bar.

Shows are categorized for easy browsing. Look for options like On TV Now, Movies on Later, Sports on Now. You'll even find curated collections, like Oscar Winners or Westerns.

Filter your What to Watch options and jump quickly between categories. Press **LEFT** on your remote control when you are at the beginning of a strip to open the Filters.



Enjoy your Blue Stream Fiber TV app!





www.bluestreamfiber.com

