

Blue Stream Phone Service Quick Start Guide

How to Access Voicemail

Accessing the Voicemail System for the First Time

1. From your home phone, dial your 10-digit phone number
2. Enter default passcode **4227**
3. When prompted, enter a new passcode
4. Re-enter the same new passcode at the prompt
5. If your new passcode is accepted, you will hear “your password has been changed successfully”
6. Press the # key
7. Once in the system, you will hear “Welcome to your Voice Messaging System. If you are not calling from your home phone, press the * key.”

Accessing Voicemail while at Home or Away

1. From any phone, dial your phone 10-digit number, or dial *62 from your home phone
2. Press * to access your voicemail, once your recording picks up.
3. Enter your passcode at the prompt.

Voicemail Main Menu

1. To listen to your messages, press 1
2. To change your mailbox busy greeting, press 2
3. To change your mailbox no answer greeting, press 3
4. To compose and send a new message, press 5
5. To delete all messages, press 7
7. To repeat this menu, press the # key

While Listening to the Messages Menu

1. To save this message, press the # key
2. To erase this message, press 7
3. To repeat this message, press 2
4. To go back to the previous message, press 4
5. To play the message envelope, press 5
6. To go to the next message, press 6
7. For additional options, press 9
8. To go back to the previous menu, press the # key

Note: To clear the message waiting indicator without erasing messages, dial *99.