

Are you getting ready to go to your home up North for the season?

Blue Stream Fiber services are tailored to deliver top-notch entertainment whether you're in Florida or at your secondary residence. As you gear up to leave for the season, here are some handy tips to optimize your services and ensure a seamless experience up North!

- 1. Unplug your TV but keep your set-top box plugged in** before heading North to avoid any confusion or issues upon your return. By leaving it connected, your devices can receive necessary maintenance or upgrades while you're away.
- 2. Maximize your services while you're up North!** With Watch TV Everywhere and the Blue Stream Fiber TV App, you can access your favorite content wherever you are. However, please note that out-of-home access depends on the policies set by content providers. Some channels are directly accessible via the Blue Stream Fiber TV app, while others may have restrictions. For a complete channel lineup available up North, refer to our channel lineup guide [HERE](#). If any channels are missing, consider recording the content in your Florida home before heading North.

Direct App Access: Certain content can be watched out of home directly through the Blue Stream Fiber TV App. Simply log in and select the desired channels from the guide to start watching.

Start Over and Catch Up Feature: Take advantage of the start-over and catch-up features to access specific content even when you're away from home. Look for the green arrow next to program titles in the guide, indicating availability for Start Over and Catch-Up features.

Recording on Home Network: Some content may only be available outside of your Florida home if it has been previously recorded on your home network. Trying to access it on live TV in your home up north will result in you receiving a V404 error. To get ahead of this, utilize the recording feature to enjoy your favorite shows while you're away.

If you're renting out your Florida property, remember to contact Blue Stream Fiber for support on behalf of your guests to ensure account security.

For more information, visit bluestreamfiber.com/seasonal. Thank you for choosing Blue Stream Fiber. Have a wonderful time up North, and rest assured, we're here to assist you every step of the way.