

Tips for Leaving for The Season

If you're a seasonal customer heading to your secondary home, Blue Stream Fiber makes it easy to stay connected. Here are a few simple tips to keep your services running smoothly and ensure you don't miss a moment of entertainment:

- 1. Unplug your TV but keep your set-top box plugged in** before leaving to ensure it stays up to date with any necessary maintenance while you're away.
- 2. Maximize your services while you're at your other residence!**

With Watch TV Everywhere and the Blue Stream Fiber TV App, you can stream your favorite content from anywhere. Out-of-home access varies based on content provider policies—some channels are available through the app, while others may have restrictions*.

 - **Start Over and Catch Up Feature:**

Use the Start Over and Catch-Up features to access missed content while you're away. Look for the green arrow next to program titles in the guide to see what's available.
 - **Recording on Home Network:**

Some content is only available remotely if it's been recorded at your primary home. Live access from your secondary residence may result in a V404 error. To avoid this, record your must-watch shows before you leave for the season.
 - **Direct App Access:**

You can stream select content out of home directly through the Blue Stream Fiber TV App. Just log in, browse the guide, and choose your channel to start watching.

Renting Out Your Home?

Contact us to set up support for your guests and protect your account while you're away.

For more information and a full channel lineup, visit bluestreamfiber.com/seasonal.

*If any channels aren't available, consider recording them at your primary residence before you leave. For a list of channels available out-of-home, click [HERE](#).

