



# Blue Stream Fiber Community Launch Timeline

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Dear Kings Point Delray Residents,

Blue Stream Fiber is thrilled to announce a partnership with your community effective April 1, 2027. We have worked hand in hand with your Board of Directors to be able to provide you with a new state-of-the-art fiber optic network, industry leading products and substantially better reliability and customer services.

At Blue Stream Fiber, we pride ourselves on our legacy of over 45 years of great customer service and our deep experience building the latest fiber optic networks. With this new agreement in place, Kings Point Delray will enjoy advanced products and services, and support from a customer service team with industry-leading ratings.

The new package as part of your COA will include blazing fast 500 Mbps/500 Mbps fiber internet, ONT, up to 3 WiFi pods, Digital Core TV with 300+ channels, including HBO channels with Max app access, 3 TiVo set-top boxes, 3 voice remotes and 200 DVR hours. Additionally, you'll have the opportunity to upgrade to a variety of other offerings, such as premium cable channel options and Internet speeds, among other things.

Given the size of the community, construction and installation will roll-out in three phases, beginning April 2025 and ending in April 2027. Construction Phase 1 will begin on the NE side of the Seville Community. Phase 2 will focus around 6570 Monaco Blvd., east of the community near the Monaco Clubhouse. Finally, Phase 3 will cover the Burgundy Community, east of Burgundy PL. In the coming weeks, Blue Stream Fiber will be on-site, working hard to bring our world-class fiber-optic services to you.

Explore the next pages for for an overview of what to expect throughout the launch process and we will be reaching out as we progress through each step.

We are thrilled to be bringing fiber to your community and look forward to providing these new world-class services!

Blue Stream Fiber

# What to Expect

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**We are excited to welcome you as a Blue Stream Fiber customer! As we kick off the process of bringing our services to your community, we want to ensure you are comfortable and in the loop every step of the way.**

At Blue Stream Fiber, we offer an extensive support and communication program that will be customized to your property.

See below for a high-level outline of the different phases to come and what to expect.





- ☐ Brittany
- ☐ Monaco
- ☐ Saxony
- ☐ Seville
- ☐ Tuscany
- ☐ Valencia
- ☐ Waterford

- ① Main Clubhouse
- ② Restaurant - East End Café
- ③ Shuffleboard Courts
- ④ Pickleball Courts
- ⑤ Administration Building
- ⑥ Par 3 Pro Shop/Golf Course
- ⑦ Realty Office
- ⑧ Tennis Courts
- ⑨ Monaco Clubhouse
- ⑩ Restaurant - The Bistro
- ⑪ Bocce Courts
- ⑫ Har-Tru Tennis Courts

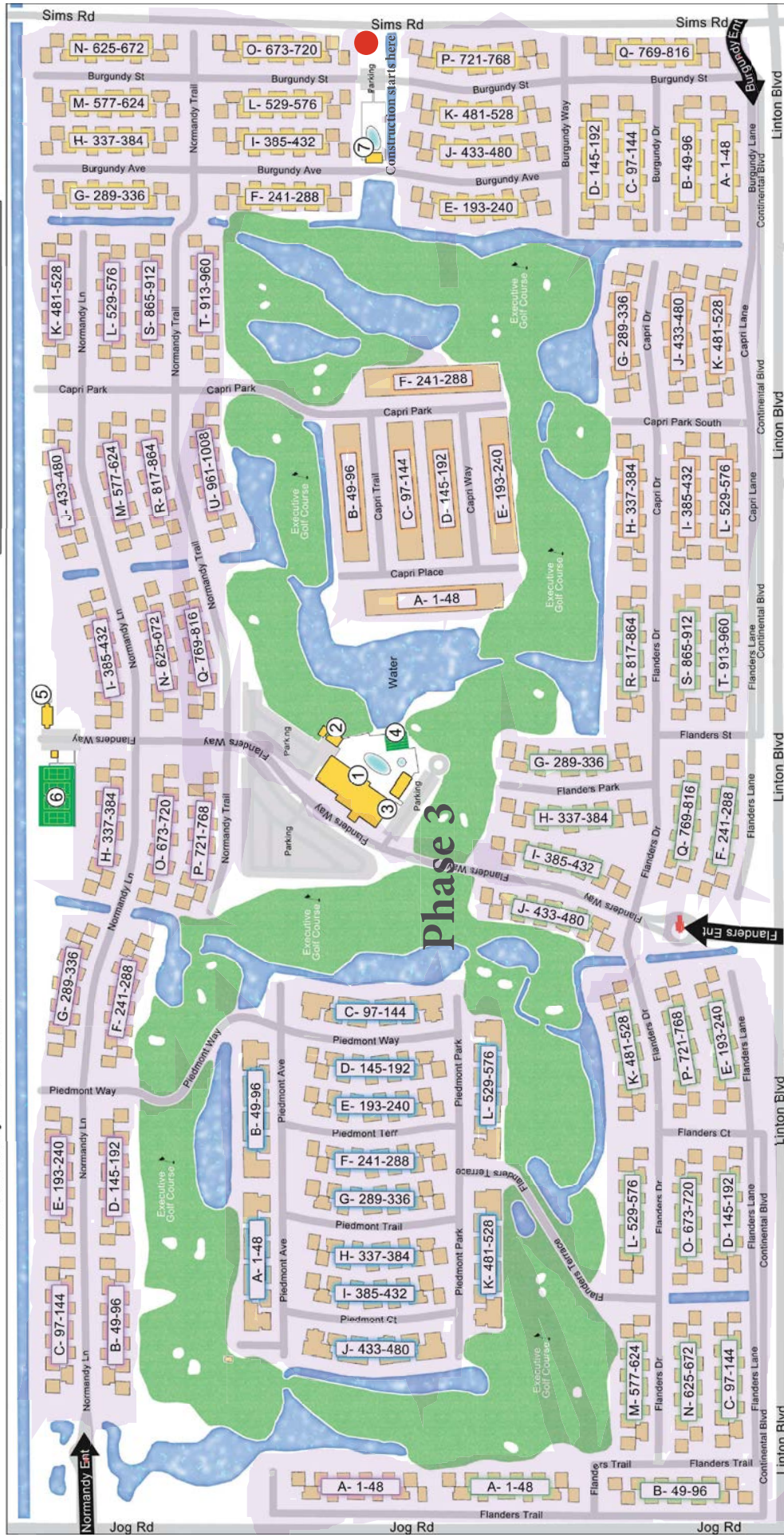
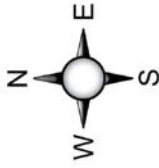




# Kings Point -East Side

- ① Flanders Clubhouse, Pool
- ② Executive Pro Shop (Golf) & Snack Bar
- ③ Realty Office
- ④ Shuffleboard Courts
- ⑤ Normandy Picnic Pavilion
- ⑥ Normandy Har-Tru Tennis Courts
- ⑦ Burgundy Pool, Bath House

- Burgundy
- Capri
- Flanders
- Normandy
- Piedmont



# Installation

At this time, a Blue Stream Fiber technician will set up services in the home and show residents how to use them. Beyond this, we have lots of resources to help you navigate your new Blue Stream Fiber Services. Our welcome guide card explains all of the features included in your service, and includes links to videos walking you through these features step-by-step. This begins with steps as simple as turning on the TV, all the way through managing and setting recordings.

**Customer Credentials:**

Account Number: \_\_\_\_\_

Dedicated Phone Number: \_\_\_\_\_

**Bill Pay Portal**

Bill Pay Username: \_\_\_\_\_

Bill Pay Password: \_\_\_\_\_

**Internet - WiFi Network**

WiFi Network Username: \_\_\_\_\_

WiFi Network Password: \_\_\_\_\_

**HomePass or Blue Stream Smart Home**

Username: \_\_\_\_\_

Password: \_\_\_\_\_

**TV - WTVE and Blue Stream Fiber TV App**

Username: \_\_\_\_\_

Password: \_\_\_\_\_

**Security Pin**

(will need for future when calling into customer ser

**Welcome to the Blue Stream Fiber Community!**

Watch this video to learn about your new services

Scan here or visit [bluestreamfiber.com/video-support](http://bluestreamfiber.com/video-support)

Read about your new services

Scan here or visit [bluestreamfiber.com/welcome](http://bluestreamfiber.com/welcome)

## Welcome Guide Card

## Customer Materials

- Welcome Card that includes how-to videos and guides
- On-site Training
- Channel Lineup
- Magnets with phone number

## Training opportunities

If you would like to explore these materials beforehand, please visit [bluestreamfiber.com/welcome](http://bluestreamfiber.com/welcome).

## Tailored Videos



**ACCESSING APPLICATIONS**



**SETTING SINGLE AND SERIES RECORDINGS**



**RESETTING YOUR SET-TO-BOX**



**CHANGING YOUR TV'S INPUT**



**HOW TO PAIR YOUR TV REMOTE**



**HOW TO SET CLOSED CAPTIONING**

## STREAM EXTRA

Mobile	1230	The Walking Dead
MTV Pluto TV	1231	en español
VH1 Hip Hop Family	1232	Cine Terror
Low & Hip Hop	1233	Séptimo año
Black Ink Crew	1234	Narcos en Español
All Reality by WE TV	1235	Comienzo imperfecto
FOX Sports	1236	Investiga
CBS Sports HQ	1237	Spidey and Sam
NFL Channel	1238	Comedy Central
MLB	1239	en Español
World Poker Tour	1241	MI obsesión favorita
Lucha Libre AAA	1242	Foodies
Tosh.O	1243	Amantes del romance
TV Land sitcoms	1244	Live Music Replay
Wild N Out	1245	MTV Black Party
Kevin Hart LOL	1246	MTV Spotlight News
Comedy Central	1247	MTV Biggest Pop
Animation	1248	Net MTV
Slightly Off By JFC	1249	Vevo R&B
Anime All Day	1250	Vevo Reggaeton
One Piece	1251	Vevo Pop
Naruto	1252	Vevo 70s
Yu-Gi-Oh	1253	Vevo 80s
Nick Jr. Pluto TV	1254	Vevo 90s
Dora TV	1255	Vevo 2K
Little Baby Bum	1256	CMT Equal Play
Nick Jr. en Español	1257	Vevo Country
Nick Jr. en Español	1258	

## SPORTS PLUS

Big Ten Network	136	GO TV
ESPN	137	CBS Sports Network
ESPN2	138	Sports Channel
FOX Sports 1	139	MLB Network
Stadium College Sports	140	ESPN Sports
Atlanta	141	World Fishing Network
Central	142	Sportsman Channel
NFL Network	143	ESPN
FOX Deportes	144	ESPN Deportes

## BLUE LATINO

FOX Deportes	134	Nuestra Tele	413
NET Universo	137	TV Chile	414
History en Español	401	Tale N	415
MTV News (R&S)	402	Semillas	416
Discovery en Español	404	Canal 24 Horas	418
Cineclásico	405	GO TV Esp	420
Viento Movies	406	ESPN Sports Esp	421
CHN Español	408	ESPN Esp	423
Disney XD en Español	409	FOX Life	424
ESPN Deportes	403	Net Gato Mundo	425
TV Venezuela	411	TUEN	426
Canal Sur	412	Canal	427

## MOVIE CHANNELS

HBO East	201	SHO BET East	223
HBO West	202	SHO West East	224
HBO2 East	203	SHO Familyzone East	225
HBO2 West	204	SHO Familyzone West	226
HBO Family East	205	The Movie Channel East	227
HBO Family West	206	The Movie Channel West	228
HBO Zone East	207	The Movie Channel	229
HBO Latino East	208	Alta East	229
Cinemax East	209	Fix East	230
Cinemax West	210	Starz East	232
MovieMAX East	211	Starz Edge East	233
ActionMax	212	Starz Kids East	234
TrillerMAX East	213	Starz Cinema East	235
MovieMAX	214	Starz in Black East	236
MLatino	215	Encore Family East	237
5StarMAX	216	Encore East	238
Outmax	217	Encore Westerns East	239
SHO East	218	Encore Classic East	240
SHO West	219	Encore Suspense East	241
SHO 2 East	220	Encore Black East	242
SHO Showcase East	221	Encore Action East	243
SHO Extreme East	222	Starz Comedy East	244

## INTERNATIONAL PREMIUMS

RTN	455
RAT	457
TVSMonde	458

Blue Stream  
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Community  
Name  
Channel  
Lineup

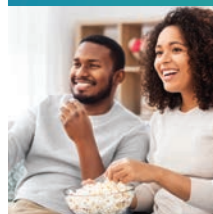
239-673-2645

bluestreamfiber.com/  
community name

The YES National Channel does not include live games or coverage (including of the New York Yankees or Brooklyn Nets) due to league restrictions. Viewers in parts of New Jersey and Arizona are only available to customers inside the YES National service area. New York State and Connecticut are part of parts of New Jersey and Pennsylvania. During a live regular season, YES National customers will receive alternate alternate alternate programming.

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Lineup effective January 2023 (Channel subject to change)



## Channel Lineup

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.



**[www.bluestreamfiber.com/kings-point-delray](http://www.bluestreamfiber.com/kings-point-delray)**