

**CATEGORY****CHARGE****BASIC TELEPHONE SERVICES:**

|  |                   |
|--|-------------------|
| RESIDENTIAL ACCESS LINE  | \$25.50           |
| CABLE PAIR (OPX)   | \$8.02            |
| BUSINESS ACCESS LINE   | \$25.00           |
| TRUNK LINE (KEY SYS)   | \$31.20           |
| TRUNK LINE (PBX)   | \$45.02           |
| LIFELINE SERVICE (FEDERAL CREDIT - ONE CREDIT PER HOUSEHOLD)           |                   |
| QUALIFYING RESIDENTIAL TELEPHONE SERVICE                               | \$5.25            |
| QUALIFYING RESIDENTIAL INTERNET OR BUNDLED INTERNET SERVICE AFFORDABLE | \$9.25 (25Mb/3Mb) |

**BUNDLES:****BUNDLE (INTERNET, VOICE & CALLING FEATURES)**

**ALL INTERNET BUNDLES INCLUDE INTERNET, VOICE AND THE FOLLOWING FEATURES.  
PRICES VARY DEPENDING WHICH PLAN YOU CHOOSE. CALL OR VISIT OUR BUSINESS  
OFFICE TO FIND WHICH PLAN WILL SUIT YOUR NEEDS.**

**FEATURES INCLUDED WITH INTERNET + PHONE BUNDLES\*\*:**

ACCESS LINE RESIDENCE  
CALL WAITING ID PREMIUM  
CALL FORWARDING REMOTE ACCESS  
CALLER ID DELUXE  
CALL RETURN  
3-WAY CALLING  
VOICEMAIL  
FIBER - LONG DISTANCE

**CONNECT PLUS PACKAGES**

|                   |         |
|-------------------|---------|
| SIMPLE VOICE**    | \$37.50 |
| 200 MINUTE PLAN** | \$46.50 |
| UNLIMITED PLAN**  | \$61.50 |

**\*\*CONNECT PLUS PACKAGES THAT ARE PURCHASED WITH THE INTERNET BUNDLES WILL INCLUDE THE LISTED FEATURES.**

**MAINTENANCE/SUPPORT PLANS:****RESIDENTIAL STANDARD SUPPORT PLANS (non-fiber customers):****WIRE SUPPORT PLAN:**

Covers inside phone/Internet wiring and jacks only **\$4.95 PER LINE**

**STANDARD INTERNET SUPPORT PLAN (NO LONGER AVAILABLE)**

(Grandfathered in at 7.95) ----

**HOME PROTECTION PLAN:**

All you need for support for internet and phone rolled into one plan **\$9.95**

**CATEGORY****CHARGE****MAINTENANCE/SUPPORT PLANS:****RESIDENTIAL FIBER SERVICES SUPPORT PLANS:****WIRE SUPPORT PLAN**

Covers inside phone/Internet wiring and jacks only

**\$4.95 PER LINE****WHOLE HOME WIFI SUPPORT PLAN (NO LONGER AVAILABLE)**

Support for Fiber Customers with GigaCenter Gateway/804 Mesh - grandfathered at \$ 6.95)

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**TOTAL HOME WIFI**

Included in internet packages

Additional Plume WiFi Pods

**\$7.00****HOME PROTECTION PLAN**

All you need for support for internet and phone rolled into one plan

**\$9.95****FIBER INTERNET SUPPORT PLAN (NO LONGER AVAILABLE)**

(Grandfathered in - \$7.95)

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**ULTIMATE FIBER SUPPORT PLAN NO LONGER AVAILABLE)**

(Grandfathered in - \$9.95)

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**FIBER SERVICES STANDBY BACKUP BATTERY POWER OPTIONS:****24-HOUR BACKUP POWER OPTION****\$5.95****8-HOUR BACKUP POWER OPTION****\$2.95****NON-BASIC TELEPHONE SERVICES:****OPERATOR ASSISTED:**

CALLING CARD SURCHARGE

\$0.75

STATION-TO-STATION OPR ASSISTED

\$1.00

PERSON-TO-PERSON

\$2.50

ADD'L SURCHARGES:

OPR DIALED

\$0.60

COIN CALLS

\$0.35

VERIFICATION REQUEST

\$4.50

EMERGENCY INTERRUPT REQUEST

\$9.00

**DIRECTORY ASSISTED:**

DA

\$0.95

CALL COMPLETION

\$0.30

**PBX SVC:**

MEASURED RATE

.03/MIN

MESSAGE RATE

.12/MSG

**DID RATE**

:

ADD 20 DID NUMBERS

\$5.00

DID TRUNK TERMINATION EACH

\$21.80

FIRST GROUP OF 20 DID NUMBERS

\$5.00

**DIRECTORY LISTINGS:**

NON-PUBLISHED

\$2.00

NON-LISTED

\$1.25

ADDITIONAL LISTINGS

\$0.75

**CATEGORY****CHARGE****NON-BASIC TELEPHONE SERVICES:****FOREIGN LISTINGS:**

|             |        |
|-------------|--------|
| RESIDENTIAL | \$0.75 |
| BUSINESS    | \$1.00 |
| GOVT AGENCY | \$1.00 |

**NON-BASIC SERVICES:****NON-RECURRING CHARGES:**

|                         |                             |
|-------------------------|-----------------------------|
| ACCESS LINE CHG         | \$18.00                     |
| LINE ACTIVATION FEE     | \$39.00                     |
| PREMISE VISIT CHG       | \$85.00                     |
| PRIMARY SVC ORDER       | \$15.00                     |
| REARRANGEMENT CHARGE    | \$15.00                     |
| PAPER BILL              | \$5.49                      |
| LATE FEE                | \$16.50                     |
| RECONNECT               | \$18.00                     |
| SECONDARY SVC ORDER     | \$18.00                     |
| TRUCK ROLL (SITE VISIT) | \$99.00 /HOUR               |
| PER CAT 6 DROP          | 180.00*                     |
| PER CAT 5E DROP         | 150.00*                     |
|                         | *Includes Testing Each Drop |
| RET CK CHG              | \$25.00                     |
| SEASONAL RATES:         |                             |
| VOICE                   | \$6.00                      |
| BROADBAND               | \$8.00                      |

**MISCELLANEOUS SVC ARRANGEMENTS:**

|   |        |
|---|--------|
| ANONYMOUS CALL REJECTION RESIDENTIAL        | \$4.75 |
| ANONYMOUS CALL REJECTION BUSINESS           | \$4.75 |
| BILLED NUMBER SCREENING                     |        |
| OPTION A - NO COLLECT OR 3RD # BILLING      | \$1.55 |
| OPTION B - NO 3RD # BILLING                 | \$0.90 |
| OPTION C - NO COLLECT BILLING               | \$0.90 |
| CALL FORWARDING RESIDENTIAL                 | \$2.75 |
| CALL FORWARDING BUSINESS                    | \$3.40 |
| CALL FORWARDING - BUSY LINE RESIDENTIAL     | \$1.78 |
| CALL FORWARDING - BUSY LINE BUSINESS        | \$5.64 |
| CALL FORWARDING - NO ANSWER RESIDENTIAL     | \$1.78 |
| CALL FORWARDING - NO ANSWER BUSINESS        | \$5.64 |
| CALL FORWARDING - REMOTE ACCESS RESIDENTIAL | \$8.35 |
| CALL FORWARDING - REMOTE ACCESS BUSINESS    | \$9.50 |
| CALL HOLD RESIDENTIAL                       | \$3.93 |
| CALL HOLD BUSINESS                          | \$4.75 |

**CATEGORY****CHARGE****MISCELLANEOUS SVC ARRANGEMENTS:**

|                                 |         |
|---------------------------------|---------|
| CALL RETURN RESIDENTIAL         | \$3.15  |
| CALL RETURN BUSINESS            | \$4.70  |
| CALL SCREENING RESIDENTIAL      | \$3.93  |
| CALL SCREENING BUSINESS         | \$4.75  |
| CALL TRACING (NON-SUBSCRIPTION) | \$5.53  |
| CALL WAITING RESIDENTIAL        | \$4.75  |
| CALL WAITING BUSINESS           | \$6.35  |
| CALLER ID RESIDENTIAL           | \$7.90  |
| CALLER ID DELUXE RESIDENTIAL    | \$10.61 |

**NON-BASIC SERVICES:****MISCELLANEOUS SVC ARRANGEMENTS:**

|  |         |
|--|---------|
| CALLER ID BUSINESS                       | \$9.55  |
| CALLER ID DELUXE BUSINESS                |         |
| CUSTOMIZED CALLING RESTRICTIONS (CCR)    | \$16.30 |
| OPTION #1 (TOLL RESTRICTION) RESIDENTIAL | \$3.14  |
| OPTION #1 (TOLL RESTRICTION) BUSINESS    | \$4.75  |
| OPTION #1 (TOLL RESTRICTION) PBX TRUNK   | \$7.91  |
| OPTION #2 (900 BLOCKING) RESIDENTIAL     | N/C     |
| OPTION #2 (900 BLOCKING) BUSINESS        | N/C     |
| OPTION #2 (900 BLOCKING) PBX TRUNK       | N/C     |
| OPTION #3 (SPL # BLOCKING) RESIDENTIAL   | \$3.15  |
| OPTION #3 (SPL # BLOCKING) BUSINESS      | \$4.75  |
| OPTION #3 (SPL # BLOCKING) PBX TRUNK     | \$7.91  |
| DISTINCTIVE RING # RESIDENTIAL           | \$5.95  |
| DISTINCTIVE RING # BUSINESS              | \$11.90 |
| HOT LINE SERVICE RESIDENTIAL             | \$0.50  |
| HOT LINE SERVICE BUSINESS                | \$0.50  |
| PREFERRED CALL FORWARDING RESIDENTIAL    | \$3.93  |
| PREFERRED CALL FORWARDING BUSINESS       | \$4.75  |
| PRIORITY RESIDENTIAL                     | \$3.93  |
| PRIORITY BUSINESS                        | \$4.75  |
| REMOTE CALL FORWARDING                   |         |
| PER FEATURE ARRANGED                     | \$27.00 |
| PER ADDITIONAL ACCESS FACILITY           | \$27.00 |
| REPEAT DIALING RESIDENTIAL               | \$3.15  |
| REPEAT DIALING BUSINESS                  | \$4.75  |
| INTERCOM RESIDENTIAL                     | \$3.93  |
| INTERCOM BUSINESS                        | \$4.75  |
| SELECTIVE CLASS OF CALL SCREENING        | \$3.14  |
| SPD CALLING 30# OPTION RESIDENTIAL       | \$4.75  |
| SPD CALLING 30# OPTION BUSINESS          | \$5.53  |
| SPD CALLING 8# OPTION RESIDENTIAL        | \$2.75  |
| SPD CALLING 8# OPTION BUSINESS           | \$3.39  |
| SPECIAL CALL RESIDENTIAL                 | \$3.15  |



**CATEGORY**

**CHARGE**

**NON-BASIC SERVICES:**

**MISCELLANEOUS SVC ARRANGEMENTS:**

|                                |        |
|--------------------------------|--------|
| SPECIAL CALL BUSINESS          | \$4.75 |
| THREE-WAY CALLING RESIDENTIAL  | \$4.75 |
| THREE-WAY CALLING BUSINESS     | \$6.35 |
| TOLL CONTROL W/PIN RESIDENTIAL | \$3.95 |
| TOLL CONTROL W/PIN BUSINESS    | \$4.75 |
| WARM LINE SERVICE RESIDENTIAL  | \$0.50 |
| WARM LINE SERVICE BUSINESS     | \$0.50 |