

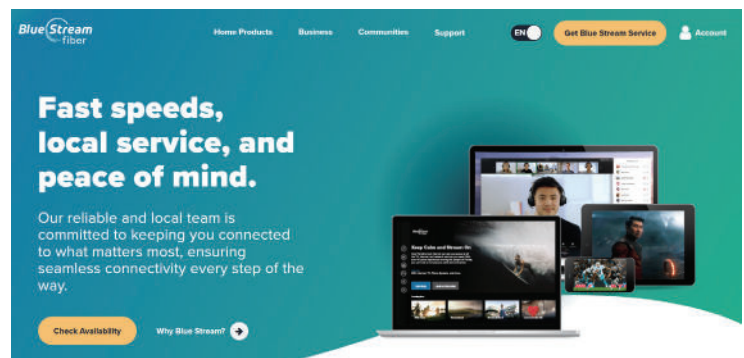
Get Started: Set Up Your Blue Stream Fiber Account Portal

Welcome to the Blue Stream Fiber Account Portal — where managing your services is just a few clicks away. Whether you're looking to pay your bill, go paperless, or enroll in AutoPay, it all starts with creating your secure online account.

Why Register?

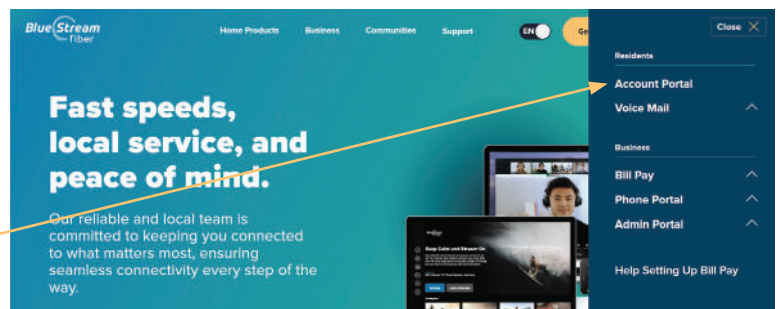
With your account portal, you can:

- Make secure online payments
- Enroll in eBill for paperless billing
- Set up AutoPay for hassle-free monthly payments
- Manage contact details, subscribed services, and billing preferences — all in one place



Follow these quick steps to complete your registration:

1. Go to bluestreamfiber.com. In the top-right corner, click **Account** and then select **Account Portal**. That will open up our customer Account Portal.



2. Start New Registration by clicking on New Registration. This is what the registration page will look like.

3. Enter your Account Number This will be found in the Welcome Email you received when signing up for services coming from noreply@mail.gocare.io or on a billing statement.

Enter Registration Account Number

Account Number*

Enter account number

Zip Code*

Enter zip code

* required

Payment Due Date10/04/24

Account Number123456789

Total Amount Due\$277.12

Continue

Back to Sign In

4. Enter your Zip Code associated with the account.
5. Click Continue.

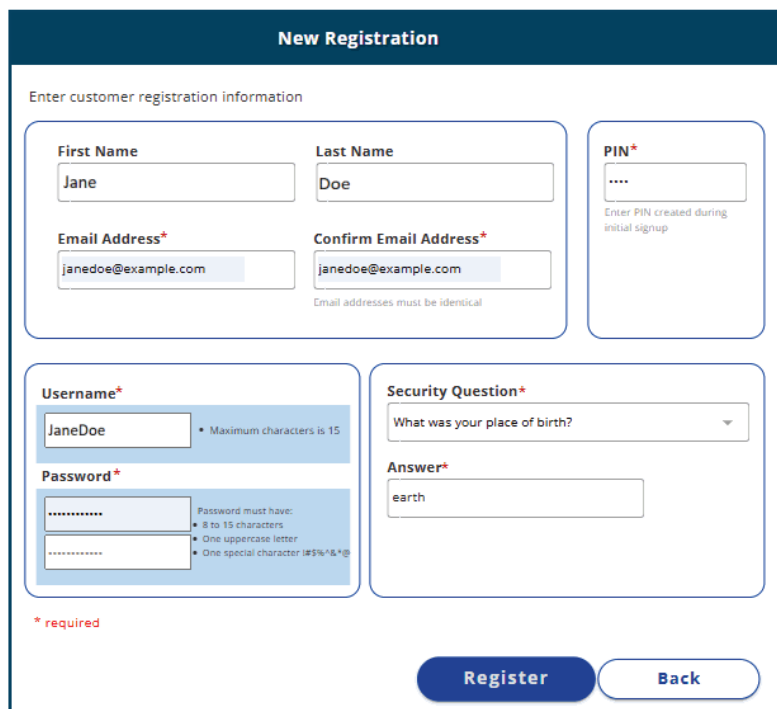
6. Fill Out the Registration Form

- On the New Registration page, complete all required fields (marked with an asterisk *):
- Customer PIN (New Customer: enter the temporary pin you received in a separately welcome email you received through noreply@bluestreamfiber.com, Existing Customer: enter your current pin)
- Email Address (and confirm it)
- Username
- Password (and confirm it)
- Security Question and Answer

Tip: Make sure your password is strong and unique to protect your account.

7. Submit Registration by Clicking register.

If any required information is missing or incorrect, you'll see an error message. Don't worry — just double-check your details and try again.



The image shows a 'New Registration' form with a dark blue header. Below the header, it says 'Enter customer registration information'. The form is divided into several sections. The first section contains 'First Name' (Jane), 'Last Name' (Doe), 'Email Address*' (janedoe@example.com), and 'Confirm Email Address*' (janedoe@example.com). A note below the email fields says 'Email addresses must be identical'. To the right of these fields is a 'PIN*' field with four dots and a note 'Enter PIN created during initial signup'. The second section contains 'Username*' (JaneDoe) with a note 'Maximum characters is 15', and 'Password*' with two fields (one with dots, one with dots) and a note 'Password must have: 8 to 15 characters, One uppercase letter, One special character (#\$%^&*@)'. To the right of these fields is a 'Security Question*' dropdown menu (What was your place of birth?) and an 'Answer*' field (earth). At the bottom left, there is a red asterisk and the word 'required'. At the bottom right, there are two buttons: 'Register' and 'Back'.

8. Review and Accept Terms

- Read the Registration Terms and Conditions
- Check the box: I accept the above Terms and Conditions
- Click Accept to complete registration

If you click Decline, you'll be redirected back to the homepage without completing the setup.

You're In!

You'll be taken to your homepage and see a confirmation message once your registration is successful. From there, you're ready to manage your account — anytime, anywhere.