

# **Timeline**

# Ideal timeline to select a service provider and begin process

#### 21 MONTHS OUT

- » Poll residents
- » Determine most important features necessary in potential builk agreement

# **14 MONTHS OUT**

» Contract negotiations with top two vendors

#### **12 MONTHS OUT**

- » Communicate selected partner to residents and notify of upcoming construction process
- » Begin construction

### **2 MONTHS OUT**

- » Installation and activation
- » Resident is proficient in using services

# **POST-LIVE DATE**

- » Maintenance as usual
- » Regular communication to residents

#### **24 MONTHS OUT**

- » Build committee or select designated board members to head solicitation process of new broadband provider
- » Begin conducting research on new broadband provider options

# **18 MONTHS OUT**

- » Collect and evaluate proposals
- » Presentations from vendors

### **13 MONTHS OUT**

- » Contract signed with selected partner
- » Estimated schedule received

## **3 MONTHS OUT**

- » Marketing process begins
- » Resident learns details on products and services available
- » Resident schedules installation

# **LIVE DATE**

» All residents have had installation opportunity and are actively using services